Newcastle City Council Job Description



Post Title: Social Care Officer CC460

Evaluation: 470 points **Grade:** N06

Responsible To: Team Manager

Responsible For: N/A

Job Purpose: To assist the Social Work Teams in delivering services in

accordance with agreed objectives, quality and performance standards, that will improve the outcomes for children and

families.

Main Duties: The following list is typical of the duties the postholder will be

expected to perform. It is not necessarily exhaustive and other duties of a similar nature and level may be required from time

to time.

To assist Social Work Teams with case work ensuring that children and families receive support that is consistent, integrated and is of the highest standard.

- 2 To provide information for reports, meetings, conferences, etc., to agreed standards.
- To maintain high quality safeguarding standards for children, reporting concerns promptly to the Team Manager.
- 4 To update and maintain computer and written records in accordance with Directorate guidelines ensuring the quality of the information noted is accurate and up to date.
- 5 To participate in meetings in respect of service users.
- To establish and promote effective working relationships with external partners, agencies and other sections of the Directorate that will improve practice and outcomes for children and families.
- 7 To administer petty cash in accordance with the Authority and the Directorate's financial regulations and procedures.
- 8 To assist in maintaining a healthy, safe and secure environment and to act in accordance with the Council's policies and procedures.
- 9 To promote and implement the Council's Equality Policy in all aspects of employment and service delivery.