**Heating Engineer**

Spinal Column Points 29-31

Group: Communities and Environment

Location: Shearlegs Road Depot

Service: Facilities Management

Line Manager: Assistant Manager

**Job Purpose**

The heating engineer will be responsible for installing, repairing and maintaining installations. This will be in Gateshead Council building stock as well as buildings belonging to third parties.

**The key roles of this post will include:**

1. Installation of domestic/commercial, heating/plumbing systems and appliances.
2. Carrying out repairs by (fault finding) to domestic & commercial mechanical/plumbing systems and appliances.
3. Carrying out repairs to hot and cold water systems, sanitary ware and drainage systems both domestic and commercial.
4. Liaise with tenants/clients with regard to programmes and progress of work.
5. Experience of carrying out relevant installations, repairs and servicing in occupied and empty properties.
6. Knowledge in the use and maintenance of plant and machinery relevant to the trade.
7. Customer care focused/orientated and dedicated to the provision of an exceptionally high quality service.
8. To ensure compliance with appropriate specifications and drawings, including inspection, testing and commissioning.
9. To engage pro-actively in training provided to develop trade specific and more general skills, knowledge and capabilities.
10. To be pro-active in all aspects of site safety to comply with current legislation, including the CDM Regs and promote a culture of good health & safety practice within the working environment.
11. Such other responsibilities allocated appropriate to the grade of the post.
12. Such other responsibilities allocated appropriate to the grade of the post.

**Knowledge and Qualifications**

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| --- | --- |
| **Essential** | **Desirable** |
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| **Knowledge / Experience of** | **Knowledge / Experience of** |
| Maintenance and servicing regimes | Local Government policies and procedures |
| Working on domestic / commercial boiler replacements and servicing | Wider Health and Safety regulations |
| Working on domestic / commercial gas installations | LPG systems and gas bottle safety |
| Relevant legislation e.g. COSHH | Mobile work systems |
| Good verbal and written communication skills |  |
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| **Qualifications** | **Qualifications** |
| Time served / NVQ or equivalent gas and gas & heating engineer qualification | Water Regulations Training |
| Non domestic ACS gas qualification elements COCN1,CDGA1,CIGA1 | Welding CertificatesUnvented training (Building RegulationsG3) |
| Current CSCS Card | Non domestic ACS gas qualification elements, CORT1, ICAE 1LS, ICPN, TPCP1A, EFJLP1 |
| Full (Category B) UK driving licence | Domestic ACS gas qualification elements CCN1, CENWAT, CKR1, CPA1, HTR1, DAH1 |
|  | LPG qualification CCLP1 |

**Core Competencies**

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| Communication | Expresses ideas and information clearly in a away which helps people understand |
| Flexibility | Adapts to change and works effectively in a variety of situations |
| Teamworking | Works with others to achieve results and develops good working relationships |
| Learning and Developing | Actively improves by developing new skills and knowledge and learns from past experiences |
| Customer service | Puts the customer first and provides excellent service to both internal and external customers |
| Making things happen | Takes responsibility for personal organisation and achieving results |