Person Specification

Fundraising Development Specialist: Individual Giving and Membership



Part A

The following criteria (experience, skills and qualifications) will be used to short-list at the application stage:

Essential

- 1. Proven experience of fundraising success in the following disciplines: individual giving and membership.
- 2. Demonstrable track record of fundraising from individuals through regular giving, membership schemes or legacy campaigns.
- 3. A thorough understanding of tax efficiencies relating to donations from individual givers and members.
- 4. Current knowledge of trends, legislation and best practice guidance in relation to lower or 'entry level' individual giving programmes, legacy and in memory giving and membership development.
- 5. Broad knowledge of contemporary fundraising techniques and a genuine desire to innovate.
- 6. Ability to build and sustain effective relationships, engage with and influence a wide range of people, particularly through the implementation of supporter journeys to ensure the smooth transition between acquisition and retention.
- 7. Excellent written and verbal communication skills, together with a high level of numeracy.
- 8. Strong organisational skills; able to work on multiple tasks and prioritise competing deadlines.
- 9. Excellent IT skills, with experience of using MS Office, email, internet and fundraising software packages.
- 10. Proven ability to work within a target driven environment.
- 11. Evidence of professional development in fundraising through work experience, courses, conferences and/or formal qualifications.
- 12. Demonstrate an enthusiasm to develop a specialist career in fundraising and support the work of Tyne & Wear Archives & Museums.
- 13. Commitment to Equal Opportunities and anti-discriminatory practice.

Desirable

- 1. Experience of carrying out fundraising within an arts, museums or heritage environment.
- 2. Ability to use and develop CRM systems as a key tool in customer relationship management and the generation of income.
- 3. Full membership of the Institute of Fundraising.

Part B

The following criteria will be further explored at the interview stage:

- 1. Demonstrable track record of fundraising from individuals through regular giving, membership schemes and legacy campaigns.
- 2. Current knowledge of trends, legislation and best practice guidance in relation to lower or 'entry level individual giving programmes, legacy and in memory giving and membership development.
- 3. Ability to build and sustain effective relationships, engage with and influence a wide range of people, particularly through the implementation of supporter journeys to ensure the smother transition between acquisition and retention.
- 4. Excellent written and verbal communication skills, together with a high level of numeracy.
- 5. Strong organisational skills; able to work on multiple tasks and prioritise competing deadlines.
- 6. Evidence of professional development in fundraising through work experience, courses, conferences and/or formal qualifications
- 7. Demonstrate an enthusiasm to develop a specialist career in fundraising and support the work of Tyne & Wear Archives & Museums.
- 8. Commitment to Equal Opportunities and anti-discriminatory practice.

Additional Requirements

- The job role will require the post holder to work on occasional evenings / weekends.
- 2. The post holder will be required to travel in the North East region to work at a number of sites/locations and to travel nationally occasionally.



