South Tyneside Council

CHILDREN, ADULTS AND HEALTH

PERSON SPECIFICATION

POST TITLE: ICT Technician

GRADE: Band 5

	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
Educational Attainment	• Qualified to NVQ3/A Level or above, or equivalent in a relevant field	• Qualified to degree level or equivalent in a relevant field	• Application form • Certificates
Work Experience	• Significant experience of working in ICT Support • Experience of working with Client Server networks • Experience of supporting hardware and software, including fault finding fault finding	• Experience of working in a school environment • Experience of working with third party network management tools • Experience Web authoring tools including Wordpress. • Experience of managing mobile devices	• Application form • Interview • References
Knowledge/ Skills/ Aptitudes	• Knowledge and understanding of the latest MS Windows operating systems • A good understanding of local area networks • Able to set-up and install a varied range of hardware and software • Good written and verbal communication skills • Full awareness of the e-safety agenda	• Able to set-up network infrastructure and fault find where applicable	• Interview • References • Technical Scenarios (written assessment)
Disposition	• Flexible approach to work • Committed to further development/learning new skills as required • Committed to the principles of equality and diversity • Able to work well as part of a team • Able to manage own workload • Able to work to tight deadlines		• Interview • References
Circumstances	• Full current driving licence or access to a means of mobility support • Enhanced clearance from the Disclosure and Barring Service		• Application form • DSB check