

HUMMERSKNOTT ACADEMY

PERSON SPECIFICATION - CLEANING SUPERVISOR

	Essential	Desirable	Stage Identified
Qualifications		<ul style="list-style-type: none"> 4 GCSE grades A*- C or equivalent qualification British Institute of Cleaning Sciences or other relevant qualification 	Application Form/Certificates Application Form/Certificates
Experience	<ul style="list-style-type: none"> Previous cleaning experience Knowledge of Health and Safety at work 	<ul style="list-style-type: none"> Previous supervisory experience 	Application Form/Interview Application Form/Interview
Skills	<ul style="list-style-type: none"> Ability to communicate effectively both written and verbal to a wide range of audiences Ability to work well with customers/clients and colleagues Ability to work on own initiate with minimum supervision Ability to maintain a high standard of cleaning 	<ul style="list-style-type: none"> Able to demonstrate customer care skills 	Interview/References Interview/References Interview/References Interview/References
Personal Qualities		<ul style="list-style-type: none"> Committed to high standards of customer service 	Interview
Special Requirements	<ul style="list-style-type: none"> Ability to form and maintain appropriate relationships and personal boundaries with children The successful candidate will be expected to wear the uniform provided Satisfactory enhanced DBS check 		Application Form/Interview/References/Disclosure