

ECONOMIC REGENERATION

PERSON SPECIFICATION

POST TITLE: Waste Operations Officer

GRADE: Band 7

	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
Educational Attainment	HNC in relevant subject or equivalent relevant experience gained in a waste management environment	 Evidence of recent management training and/or continuing professional development Membership of the CIWM Institute of Occupational Health and Safety qualification Degree in relevant subject 	 Application form Certificates
Work Experience	 Substantial experience gained at supervisory level within a waste environment delivering waste collection services Experience of workload planning and monitoring Experience of budgetary control including income projections Experience of Elected Member liaison Experience of dealing with members of the public and participating in public consultation events and forums Experience of service and business planning Experience of strategic partnership working Experience of working to, and meeting deadlines Experienced in industrial relations to include staffing matters, negotiating with clients, staff and trade unions Experience of contingency planning and business continuity 	Experience of procurement of waste collection services Experience of working within a strategic waste partnership	 Application form Interview References Presentation

Knowledge/ Skills/ Aptitudes	 Experience of performance monitoring and in taking effective corrective action Experience in industrial relations and staffing matters Excellent team leadership skills and the ability to take a lead role with other partners Detailed knowledge of waste services Excellent oral and written communication skills Good ICT skills e.g. Microsoft Office Thorough understanding of relevant legislation and compliance requirements including Health and Safety/Duty of Care requirements Awareness of best practice in the profession and able to drive service improvement Able to develop confidence and trust from the customer and other partners Able to innovate and create new solutions to problems and challenges in service delivery 	 Project Planning and Process Management skills Networking skills Detailed knowledge of waste services 	Interview References Written Submission/ Test Short Presentation
Disposition	 Able to drive cultural/behavioural and organisational change within the service Able to motivate self and others Able to work as part of a team Confident manner and the ability to deal with people Flexible approach to work Committed to the principles of equality and diversity 	 Strong commitment to training and developing staff Strong commitment to Health and Safety 	 Application Form Interview References
Circumstances	 Full current driving licence or access to a means of mobility support Baseline security clearance 		Application formBasic check