

Person Specification

Neighbourhood Response Operative



Part A

The following criteria (experience, skills and qualifications) will be used to short-list at the application stage:

Essential

- Good communication and listening skills
- Good observation skills with attention to detail
- Committed to delivering high standards of service
- Ability to prioritise workload and work unsupervised
- Evidence of dealing with the public, Ward Councillors and Council officers in a friendly and courteous manner
- Working knowledge of health and safety and applying it in the workplace
- Flexible approach to working hours, work location and service demands
- Customer Focused
- Knowledge of localised services work and current environmental issues
- Current full driving license

Desirable

- Experience of using IT systems and devices
- Experience of street cleansing work or graffiti removal
- HGV or Class C1 driving licence

Part B

The following criteria will be further explored at the interview stage:

- Committed to equalities and diversity