

Person Specification
Lead Practitioner – Housing Services
Rough Sleeper Co-ordinator



Part A

The following criteria (experience, skills and qualifications) will be used to short-list at the application stage:

Essential

- Able to provide a flexible and responsive approach to supporting people who sleep rough
- Experience of making a demonstrable difference to the homeless/vulnerable people
- Able to work well on own initiative and to contribute to, and work within, a supportive multi-agency team environment
- Able to liaise effectively with other agencies and professionals
- Knowledge and understanding of homelessness and social care policies and practice
- Effective problem-solving skills, with the ability to handle problems calmly and sensitively
- Experience of systems and process development and applications
- Able to define, evidence and aggregate positive change

Desirable

- Able to contribute to personal continuous service development
- Able to assimilate, evaluate and prioritise information, including relevant data management skills
- Organisational skills and the ability to work to tight timescales whilst being detail conscious
- Excellent recording and report writing skills using electronic data information systems
- Able to contribute to service development
- Knowledge of funding systems and budget management

Part B

The following criteria will be further explored at the interview stage (as well as further exploring the above criteria is met):

- Previous experience in a similar role and working with vulnerable client groups
- Committed to helping vulnerable people
- Ability to inspire colleagues and partners
- Ability to deal tactfully with opposing views whilst securing corporate outcomes
- Ability to demonstrate strategic thinking
- Knowledge of relevant legislation and statutory guidance
- Willingness to undertake further training as required, with a positive approach to self-development
- Evidence of good interpersonal, written and verbal communication skills
- Committed to Equal Opportunities and anti-discrimination practice in employment and service delivery

Additional Requirements

- BPSS
- Suitability to work with client group

- Flexible approach to work, location, duties and hours, with the possibility of working evenings and weekends if required