**TITLE OF POST: Data and Information Assistant**

**GRADE: SC3**

**RESPONSIBLE TO: Data and Performance Advisor**

**MAIN PURPOSE OF JOB:**

Under the guidance of the Data and Performance Advisor, to undertake the support and delivery of duties within the function which contribute to the provision of an excellent service, whilst ensuring the effective use of resources. To support department managers in the delivery of exceptional services to our community and key stakeholders.

# 1 GENERAL DUTIES

* 1. To promote the Service Vision, ‘Creating the Safest Community’.
  2. To work effectively and efficiently to support line management in the delivery of the department’s aims and objectives.
  3. To maintain appropriate and robust information systems within the department.
  4. To maintain positive and effective liaison links with organisations and partners as appropriate.
  5. To support the preparation and production of a variety of quality information for inclusion in management and departmental reports.
  6. To ensure compliance with relevant legislation and to ensure data security is maintained.
  7. To ensure relevant knowledge is up to date.
  8. To identify and recommend areas of potential improvement.
  9. To represent the function at internal and external meetings and events and take minutes when required.
  10. To support the activities of the function and diary management for line management where required.
  11. To support colleagues with their work as required.
  12. To attend internal and external training courses as necessary.
  13. To undertake any other duties as appropriate to the role.

**2. ROLE SPECIFIC DUTIES**

* 1. To ensure that all policies and procedures within the function are adhered to and in accordance with regulations, lean thinking and value for money.
  2. To be responsible for the preparation and production of reports and records relating to Fire and Rescue Service data and information.
  3. To be responsible for the production of comprehensive tables, charts, maps and documents as required.
  4. To formulate and prepare data and information for analysis.
  5. To assist in the dissemination of relevant information and actioning of requests for information from internal and external stakeholders.
  6. To deliver training to appropriate Service personnel on the input of data into the Incident Recording System (IRS), Community Fire Risk Management Information System (CFRMIS), and other systems as required.
  7. To provide advice, guidance, support to all stakeholders on the effective use of data and information systems.
  8. To ensure the correct input and transfer of data, by undertaking quality assurance on all sources of data.
  9. To collate data and information, quality assure and submit reports and returns for internal and external stakeholders as required.
  10. To contribute to particular research projects with regard to data and information, as required.
  11. To undertake a variety of administrative duties to support the work of Risk and Information team.
  12. To maintain and up to date knowledge and awareness of developments within the area of data and information systems and practices.
  13. To undertake duties with confidentiality and discretion including handling sensitive data in accordance with data protection principles.

1. **HEALTH AND SAFETY (GENERAL POLICY)**

3.1 By reference to current health and safety legislation and the Service's Health and Safety Policy to ensure that all employees:-

* 1. Consider the safety of other persons who may be affected by their acts or omissions and to

cooperate with their employer to perform and comply with any duties or requirements imposed upon them.

* 1. Work with machinery, equipment and substances in accordance with information and training provided.
  2. Refrain from intentionally misusing or recklessly interfering with anything that has been provided for the purpose of health, safety and welfare.
  3. Report any hazardous defects in plant and equipment, or shortcomings in the existing safety arrangements, to a responsible person without delay.

1. **EQUALITY AND DIVERSITY (GENERAL POLICY)**

4.1 To ensure an understanding and commitment to equality and diversity in accordance with service policies and procedures and demonstrate positive promotion of equality and diversity principles through working to the Service’s core values.

4.2 To champion the principles of equality and diversity and provide appropriate advice, guidance and support.

4.3 To challenge inappropriate behaviour and non-compliance with equality and diversity policies, procedures and principles.

1. **SAFEGUARDING**

5.1 To promote the application of the Authority’s Safeguarding Policies.

**6 ENVIRONMENT STRATEGY**

6.1 To demonstrate an understanding and commitment to the Service’s Environment Strategy, in relation to the environment and carbon reduction policies.