

## Carers Together Foundation

### PERSON SPECIFICATION: CARERS INFORMATION AND SUPPORT WORKER IN HOSPITALS

ATTRIBUTES	ESSENTIAL	DESIRABLE	HOW IDENTIFIED
Education/ Qualifications	1. Good general education to A level standard or demonstrable equivalent	1. A recognised qualification eg Health, Social Care, Housing	1. Application form 2 Evidence brought to Interview
Experience/ Knowledge	2. Knowledge and experience of working in a health or social care setting.  3. Experience of dealing with sensitive issues and of providing information and support to vulnerable people.  4. Understanding of the issues affecting carers  5. Experience of planning and delivering presentations and training to professionals and service users  6. An understanding of relevant legislation (including Care Act and Mental Capacity Act)  7. Working at a strategic level on developing policy and procedure  8. Knowledge and understanding of safeguarding vulnerable adults  9. Remote working in an outreach setting	2. Experience of working in or with the Voluntary and Community Sector  3. Knowledge of resources and services, including, but not exclusively health and social care.  .	1. Application form  2. Interview  3. References
Skills and abilities	10. Ability to listen effectively and build relationships.  11. Assessment and support planning  12. Demonstrable IT competence including Word, spreadsheet applications and use of databases  13. Organising and prioritising, working on own initiative and meeting deadlines.  14. Excellent written and verbal communication skills.  15. Sound problem solving skills  16. Working in a multi-agency		1. Application form  2. Interview  3. References

	setting		
General	17. Willingness to undertake appropriate training 18. Commitment to working in partnership with others 19. Flexible/ team worker 20. Satisfactory Enhanced DBS check	4.. Access to own transport	1. Application form 2. Interview 3. References 4. DBS check