South Tyneside Council

BUSINESS AND RESOURCES

PERSON SPECIFICATION

POST TITLE: Lifeguard

GRADE: Band 4

	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
Educational Attainment	• National Pool Lifeguard qualification	• A current First Aid at Work qualification • Disability sport qualification • Governing body coaching qualifications	• Application form • Certificates
Work Experience	• Previous experience of working as a pool lifeguard • Experience of working in a customer focused environment		• Application form • Interview • References • Work based scenario
Knowledge/ Skills/ Aptitudes	• Able to communicate effectively with colleagues and members of the public • A commitment to customer service, and responsiveness to the needs of stakeholders	• Customer care training • Health promotion training • Safeguarding • Health and Safety training	• Interview • References • Work based scenario
Disposition	• Able to work as part of a team • Affable nature, flexible, amiable personality, dependable, able to work under pressure • Self motivated and enthusiastic • Able to adapt to changing service demands • Considerate and diplomatic • Flexible approach to work • Committed to the principles of equality and diversity • Committed to promoting health improvement and lifestyle change		• Interview • References

Circumstances	• Able to work unsociable hours if required • Prepared to work from various service locations • Enhanced clearance from the Disclosure and Barring Service		• Interview • DBS check