

PERSON SPECIFICATION

POST TITLE: IT Technician

GRADE: Band 5

| | ESSENTIAL | DESIRABLE | METHOD OF ASSESSMENT |
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| Educational Attainment | <ul style="list-style-type: none"> • Qualified to NVQ3/A Level or above in IT or IT equivalent qualification, or equivalent in a relevant field • Cisco and or Microsoft Certification. CompTIA A+, Network and or any other relevant qualification to the post. | <ul style="list-style-type: none"> • Qualified to degree level or equivalent in a relevant field | <ul style="list-style-type: none"> • Application form • Certificates |
| Work Experience | <ul style="list-style-type: none"> • Significant experience of working in ICT Support • Experience of working with Client Server networks • Experience of supporting hardware and software (organising returns, fault finding etc) • Experience in managing/maintaining windows servers specially Active Directory, Group policies, DNS, DHCP | <ul style="list-style-type: none"> • Experience of working in a school environment • Experience of working with third party network management tools • Experience of Web 2.0/ Web authoring tools • Experience of cashless catering systems/income management systems • Knowledge of SCCM for imaging, Apple Mac Server operating system and imaging iMacs. • Knowledge and understanding of Print Counter software • Knowledge and experience of Microsoft Exchange and mailbox management • Experience of troubleshooting Remote Desktop Services thin-client solutions. • Knowledge of IP CCTV systems, SAN, Tape library, MS DPM and Hyper-V infrastructure. | <ul style="list-style-type: none"> • Application form • Interview • References |
| Knowledge/ Skills/ Aptitudes | <ul style="list-style-type: none"> • Knowledge and understanding of the latest MS Windows operating systems • Knowledge and understanding of Layer 3 | <ul style="list-style-type: none"> • Able to set-up network infrastructure and fault find where applicable • Awareness of the e-safety agenda | <ul style="list-style-type: none"> • Interview • References • Technical Scenarios (written assessment) |

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| | <p>networks, DMZ, VPN, VLAN, VoIP, wireless LAN</p> <ul style="list-style-type: none"> • Knowledge and understanding of Apple OSX and managing Apple imacs in a network environment • A good understanding of local area networks • Able to set-up and install a varied range of hardware and software • Good written and verbal communication skills | | |
| Disposition | <ul style="list-style-type: none"> • Flexible approach to work • Committed to further development/learning new skills as required • Committed to the principles of equality and diversity • Supportive of the catholic ethos of the school • Able to work well as part of a team • Able to manage own workload • Able to work to tight deadlines | | <ul style="list-style-type: none"> • Interview • References |
| Circumstances | <ul style="list-style-type: none"> • Full current driving licence or access to a means of mobility support • Enhanced clearance from the Disclosure and Barring Service | | <ul style="list-style-type: none"> • Application form • DBS check |