

South Tyneside Council

BUSINESS AND RESOURCES

PERSON SPECIFICATION

POST TITLE: Lifeguard

GRADE: Band 4

	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
Educational Attainment	 National Pool Lifeguard qualification 	 A current First Aid at Work qualification Disability sport qualification Governing body coaching qualifications 	 Application form Certificates
Work Experience	 Previous experience of working as a pool lifeguard Experience of working in a customer focused environment 		 Application form Interview References Work based scenario
Knowledge/ Skills/ Aptitudes	 Able to communicate effectively with colleagues and members of the public A commitment to customer service, and responsiveness to the needs of stakeholders 	 Customer care training Health promotion training Safeguarding Health and Safety training 	 Interview References Work based scenario
Disposition	 Able to work as part of a team Affable nature, flexible, amiable personality, dependable, able to work under pressure Self motivated and enthusiastic Able to adapt to changing service demands Considerate and diplomatic Flexible approach to work Committed to the principles of equality and diversity Committed to promoting health improvement and lifestyle change 		 Interview References

Circumstances • • •	Able to work unsociable hours if required Prepared to work from various service locations Enhanced clearance from the Disclosure and Barring Service		•	Interview DBS check
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