

## **BUSINESS AND RESOURCES**

## PERSON SPECIFICATION

**POST TITLE:** Gym Instructor

**GRADE:** Band 3

	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
Educational Attainment	NVQ Level 2 Gym Instructor qualification	<ul> <li>GP referral accredited course (NOS/NVQ Level 3)</li> <li>A current First Aid at Work qualification</li> <li>Disability sport/inclusive fitness qualification</li> </ul>	<ul><li>Application form</li><li>Certificates</li></ul>
Work Experience	<ul> <li>Experience of working in a health and fitness environment</li> <li>Experience of carrying out fitness assessments and inductions</li> </ul>	<ul> <li>Experience of working with special populations</li> <li>Personal training experience</li> <li>Experience of providing advice and guidance in terms of lifestyle issues</li> <li>Sales experience</li> </ul>	<ul> <li>Application form</li> <li>Interview</li> <li>References</li> <li>Work based scenario</li> </ul>
Knowledge/ Skills/ Aptitudes	<ul> <li>Knowledge of the principles of exercise programming and design</li> <li>Able to communicate confidently and effectively with colleagues and members of the public</li> <li>Able to explain detailed information and keep up to date with changes to facility programmes and memberships</li> <li>Able to resolve enquiries, and problems using own initiative</li> </ul>	<ul> <li>IT literate</li> <li>Customer care training</li> <li>Safeguarding training</li> <li>Health and safety training</li> <li>Health promotion training</li> <li>Understanding of the fitness industry and new trends</li> <li>Knowledge of business development and income growth</li> </ul>	<ul> <li>Interview</li> <li>References</li> <li>Work based scenario</li> </ul>
Disposition	<ul> <li>A commitment to customer service, and responsiveness to the needs of stakeholders</li> <li>Able to work as part of a team</li> <li>Affable nature, flexible, amiable personality, dependable, ability to work under pressure</li> </ul>		<ul><li>Interview</li><li>References</li></ul>

	<ul> <li>Self-motivated and enthusiastic</li> <li>Considerate and diplomatic</li> <li>Committed to promoting health improvement and lifestyle change</li> <li>Flexible approach to work with ability to adapt to changing service demands</li> <li>Committed to the principles of equality and diversity</li> </ul>	
Circumstances	<ul> <li>Able to work unsociable hours, if required</li> <li>Prepared to work from various service locations</li> <li>Enhanced clearance from the Disclosure and Barring Service</li> </ul>	<ul><li>Interview</li><li>DBS check</li></ul>