

PERSON SPECIFICATION – Student Support Officer

The successful candidate will meet the following person specification. Please note that the listed criteria will form the basis of the selection process. Applicants should address all elements of the Person Specification, indicating experience and where appropriate citing supporting examples within their application.

Qualifications & Training		Essential/Desirable	How Identified
	Recent relevant training in working with young people with challenging attendance/ behaviour	D	Application form/Interview/
	First Aid qualified (or willing to qualify)	E	Task (if applicable)
	Full UK Driving Licence	E	
Knowledge & Experience		Essential/Desirable	How Identified
	Experience of a team approach to problem solving	E	Application
	Experience of working with young people and families in schools or similar setting	E	form/Interview/
	Experience of working successfully with young people with challenging attendance, between the ages of 3-11	E	Task (if applicable
	A good understanding of the challenges that young people face, growing up in a Multi- Cultural Inner City Community	E	
	A well-developed understanding of strategies to manage and support young people with challenging behaviour in a school environment	E	
	Experience of identifying needs and targeting intervention	E	
Skills & Key Criteria		Essential/Desirable	How Identified
	A commitment to raising standards for all young people at Excelsior Academy.	E	Application
	Ability to motivate, inspire and manage young people of all abilities.	E	form/Interview/
	Ability to communicate effectively with adults and young people including through written and verbal communication.	E	Task (if applicable)
	Ability to work sympathetically yet purposefully with challenging young people.	E]
	Ability to take the initiative.	E	



	An excellent team member.	E	
	Ability to use basic ICT (word processing, spreadsheet, data input).	E	
	Ability to represent the Academy and the needs of young people in multi professional meetings.	E	
	Ability to analyse and interpret data.	E	
Equal	Opportunities	Essential/Desirable	How Identified
	Candidates should indicate an acceptance of, and a commitment to, the principles of the Academy's Equal Rights policies and practices as they relate to employment issues and to the delivery of services to the community.	E	Application form/Interview/ Task (if
	Commitment to equal opportunities policies relating to gender, race and disability in an educational context.	E	applicable)
Safeguarding		Essential/Desirable	How Identified
	Commitment to the protection and safeguarding of children and young people.	E	Application
	Has up to date knowledge of relevant legislation and guidance in relation to working with young people.	D	form/Interview/ Task (if applicable)