

## **Person Specification - Support Worker ( Level 2)**

### Essential Criteria

<b><u>Criteria</u></b>	<b><u>Details</u></b>
<b>Education/Qualifications</b>	<ul style="list-style-type: none"><li>• Level 2 QCF Health or equivalent or ability to achieve qualification</li><li>• English and Math Functional Skills at level 1/or equivalent or ability to achieve qualification</li><li>• Completion of a Care Certificate</li><li>• The ability to learn the skills and knowledge to deliver high standards of care and support to customers</li></ul>
<b>Knowledge</b>	<ul style="list-style-type: none"><li>• Basic IT skills</li><li>• Knowledge and understanding of health and safety at work</li><li>• Able to write legibly and clearly so that paperwork and other records are kept appropriately</li><li>• Understanding of the importance of choice, control, rights and empowerment</li><li>• Demonstrates an understanding of Safeguarding policy and approach</li></ul>
<b>Experience</b>	<ul style="list-style-type: none"><li>• Experience of providing high standards of customer care</li><li>• Experience of working as part of a team</li><li>• One year's experience of working in Sunderland Care and Support as a Support Worker</li></ul>
<b>Key Skills and Work Related Circumstances</b>	<ul style="list-style-type: none"><li>• The ability to work within the agreed care and support plan and within the company's policies and procedures to support customers</li><li>• Ability to provide personal care and support to meet a range of social and health needs including challenging behaviour.</li><li>• The ability to provide 'person-centred' care and support to a high quality</li><li>• An ability to carry out intimate tasks without supervision</li><li>• Able to form and maintain effective working relationships with individuals being supported, their families colleagues and partner organisations</li><li>• Good verbal and written communication skills</li><li>• Able to work efficiently, effectively and professionally in a team and on their own</li><li>• Able to promote the independence of people and to keep people safe</li><li>• Commitment to Equality &amp; Valuing Diversity principles</li><li>• Able to work flexibly to meet the needs of individuals, the service and organisation.</li></ul>