## PERSON SPECIFICATION FOR THE POST OF ADMINISTRATION OFFICER

| Criteria                 | Essential   | Desirable  | Evidence gained from  |
|--------------------------|---|--|---|
| Qualifications           | <ul> <li>4 GCSEs at grade A* - C (including English and Maths), or equivalent</li> <li>NVQ Level 3 or equivalent in relevant area</li> </ul>  | First Aid qualification  | Application form  |
| Experience               | <ul> <li>Experience of working to tight time deadlines</li> <li>Experience of administrative procedures</li> <li>Experience of dealing with queries from the public</li> </ul>  | Experience of working within a<br>school, local authority, or similar<br>environment | <ul><li>Application form</li><li>References</li><li>Interview</li></ul> |
| Knowledge and Skills     | <ul> <li>Good working knowledge of Microsoft Word &amp; Excel</li> <li>Ability to work as part of a team but also to act upon own initiative as necessary</li> <li>Ability to retrieve information from and maintain databases</li> <li>Ability to work under pressure</li> <li>Ability to deal with the public in a sensitive and tactful way</li> <li>Good organisational and time management skills.</li> <li>Effective oral and written communication skills</li> </ul> | Good knowledge of SIMS and FMS   | <ul><li>Application form</li><li>References</li><li>Interview</li></ul> |
| Professional Development | Commitment to own professional development  |  |   |
| Personal Qualities       | <ul> <li>Positive, reliable and conscientious</li> <li>Flexible</li> <li>Enthusiastic, hard working &amp; self-motivated</li> <li>A commitment to maintaining confidentiality of sensitive information.</li> </ul>  |  | <ul><li>Application form</li><li>References</li><li>Interview</li></ul> |