



Person Specification Senior IT Technician

CATEGORY	ESSENTIAL	DESIRABLE	HOW MEASURED
QUALIFICATIONS		<ul style="list-style-type: none">• Microsoft certification• Google Cloud certification	Application form
EXPERIENCE	<ul style="list-style-type: none">• 4 years IT support• Windows 10 support• Windows 10 image management and deployment using SCCM• SCCM Software deployment• MDM deployment• G Suite admin• Office 365 knowledge	<ul style="list-style-type: none">• 2 years Senior IT support• Server 2012/2016/2019• GAM tool• Microsoft Teams• HP Aruba switch networking• PowerShell scripting• Microsoft Endpoint Manager	Interview and Application form
SKILLS, KNOWLEDGE AND APTITUDE	<ul style="list-style-type: none">• MS Office and School applications• Document issues, resolutions and construct guides.• Creative analytical thinking• Ability to work alone or part of a team	<ul style="list-style-type: none">• Excellent interpersonal skills• Helpdesk use whilst prioritising the high impact issues• Working within education	Interview and Application form
MOTIVATION	<ul style="list-style-type: none">• Confident in dealing with people• Self-motivated• Articulate• Can do attitude	<ul style="list-style-type: none">• Evidence of learning beyond the workplace	Interview and Application form