Northumberland County Council JOB DESCRIPTION

Post Title:	Clerical Assistant (Level 1)	Director/Ser	vice/Sector : Children's Services	Office Use			
Band: 1		Workplace:		JE ref: SG1 HRMS ref:			
Responsible to	: Senior Teaching and Non- Teaching Staff	Date:	Manager Level:	TIKWO TOI.			
Job Purpose: Under the direction and instruction of senior staff provide routine general clerical, administrative and financial support to the school							
Resources	Staff						
	Finance						
	Physical						
	Clients						
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Duties and key result areas:

Organisation

- 1. Undertake reception duties, answering telephone calls and dealing with routine face-to-face enquiries and signing in visitors.
- 2. Assist with pupil welfare, looking after sick pupils and liaising with parents and staff
- 3. Assisting with the arrangements for routine visits e.g. school nurse, school photographer etc

Administration

- 1. Provide routine clerical support e.g. photocopying, filing, faxing, emailing, complete routine forms
- 2. Maintain manual and computerised records/management information systems
- 3. Undertake typing, word-processing and other IT based tasks
- 4. Undertake ICT tasks within SIMS, as directed e.g. Attendance, Assessment Manager, etc
- 5. Sort and distribute mail
- 6. Undertake typing, word-processing and other IT based tasks
- 7. Sort and distribute mail

Resources

1. Operate office equipment e.g. photocopier, computer

- 2. Arrange orderly and secure storage of supplies
- 3. Undertake routine financial administration e.g. collect and record dinner money

Responsibilities

- 1. Be aware of and comply with policies and procedures relating to child protection, health, safety and security, confidentiality and data protection, reporting all concerns to an appropriate person
- 2. Be aware of and support difference and ensure equal opportunities for all
- 3. Contribute to the overall ethos/work/aims of the school
- 4. Appreciate and support the role of other professionals
- 5. Attend and participate in relevant meetings as required
- Participate in training and other learning activities and performance development as required
- 7. To undertake other duties and responsibilities as required commensurate with the grade of the post.

This school is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. You are therefore under a duty to use the school's procedures to report any concerns you may have regarding the safety or well-being of any child or young person.

The duties and responsibilities highlighted in this Job Description are indicative and may vary over time. Post holders are expected to undertake other duties and responsibilities relevant to the nature, level and extent of the post and the grade has been established on this basis.

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Work Arrangements					
Transport requirements:					
Working patterns:					
Working conditions:					

Northumberland County Council PERSON SPECIFICATION

Post Title: Clerical Assistant (Level 1)	Director/Service/Sector: Children's Services	Ref: SG1				
Essential	Desirable	Assess by				
Knowledge and Qualifications						
Good numeracy and literacy skills	NVQ Level 2 qualification in literacy and numeracy	(a), (t)				
Experience						
General experience of clerical and admin. work	Experience of working in a school or educational establish	shment (a)				
Skills and competencies						
Keyboard/computer skills		(a), (i)				
Ability to use equipment commonly found in an office environment e.g. Photocopier						
Appropriate knowledge of first aid						
Ability to relate well to children and adults						
Physical, mental and emotional demands						
Other						
Willingness to participate in training and development		(i)				

Key to assessment methods; (a) application form, (i) interview, (r) references, (t) ability tests (q) personality questionnaire (g) assessed group work, (p) presentation, (o) others e.g. case studies/visits