



## **Job profile**

### **Plumber**

### **Spinal Column Points 23-35**

**Group:** Corporate Resources

**Service:** Trading & Commercialisation

**Location:** Shearlegs Road Depot

**Line Manager:** Assistant Manager

**Car User Status:** None

#### **Job Purpose**

The plumber will be responsible for installing, repairing and maintaining installations. This will be in Gateshead Council building stock as well as buildings belonging to third parties.

#### **The key roles of this post will include:**

1. Installation of domestic heating / plumbing systems and appliances.
2. Carrying out repairs and fault finding to domestic and commercial mechanical/plumbing systems and appliances.
3. Carrying out repairs to hot and cold water systems, sanitary ware and drainage systems both domestic and commercial.
4. Carrying out work in occupied and empty properties.
5. Complete all necessary documentation including electronic documents associated with the completion of works ensuring a high level of accuracy is maintained.
6. Comply with appropriate specifications and drawings, including inspection, testing and commissioning.
7. Liaise with tenants/clients with regard to programmes and progress of work.
8. Customer care focused/orientated and dedicated to the provision of an exceptionally high quality service.
9. To engage pro-actively in training provided to develop trade specific and more general skills, knowledge and capabilities.
10. To be pro-active in all aspects of site safety to comply with current legislation, including the CDM Regs and promote a culture of good health & safety practice within the working environment.
11. Such other responsibilities allocated appropriate to the grade of the post.



## Knowledge & Qualifications

### Essential:

Knowledge/Experience of:

- Maintenance and servicing regimes
- Working on domestic boiler replacements and servicing
- Installing, servicing and working on domestic gas installations
- Relevant legislation e.g. COSHH, Construction, Design and Management Regs
- Good verbal and written communication skills
- Knowledge in the use and maintenance of plant and machinery relevant to the trade.
- Experience of carrying out relevant installations, repairs and servicing in occupied and empty properties.
- Unvented training (Building RegulationsG3)

Qualifications

- Time served / NVQ3 or equivalent gas and plumbing qualification
- ACS gas qualification elements CCN1, CENWAT, CPA1, HTR1
- Current CSCS Card
- Full (Category B) UK driving licence

### Desirable:

Knowledge/Experience of:

- Local Government policies and procedures
- Wider Health and Safety regulations
- LPG systems and gas bottle safety
- Mobile work systems
- Installing, servicing and working on commercial gas installations
- Working on commercial boiler replacements and servicing

Qualifications

- Water Hygiene qualification P901
- ACS gas qualification elements CKR1, DAH1
- Non domestic gas qualifications
- LPG qualification CCLP1
- Water Regs 1999



## Competencies

### Customer Focus

Puts the customer first and provides excellent service to both internal and external customers

### Communication

Uses appropriate methods to express information in a clear and concise way to make sure people understand

### Team Working

Works with others to achieve results and develop good working relationships

### Making things happen

Takes responsibility for personal organisation and achieving results

### Flexibility

Adapts to change and works effectively in a variety of situations

### Learning and Development

Actively improves by developing and applying new skills and knowledge and learns from past experiences