



## **Emergency Duty Team AMHP / Social Worker**

**Grade K plus EDT allowance and 15% recruitment and retention allowance**

**Group:** Care, Wellbeing & Learning

**Service:** Children & Families EDT Service

**Location:** Civic Centre

**Line Manager:** Senior Practice Supervisor

**Car User Status:** Casual

### **Job Purpose:**

To provide a responsive and professional generic social work service across the borough of Gateshead, to individuals, their families, or groups requiring such services out of office hours. To represent the Council at such times in its dealings with the service users, the wider public, and other agencies.

### **The key roles of this post will include:**

1. The provision of appropriate social work services to vulnerable client groups which involve the liberty, individual well-being and/or safety of children, their families, service users and wider members of the public within professional standards, being aware of and responsive to the different needs of all sections of the community.
2. Taking appropriate timely action to protect vulnerable adults and children as per statutory duties, relevant legislation, local policies and procedures within professional standards, ensuring that accurate records and information are maintained.
3. To liaise and negotiate with professionals and agencies to ensure a safe emergency response for individuals and families, working in partnership with families/carers and all key agencies in decision making and planning.
4. To work collaboratively with other colleagues in Children's Services, Adult Services and other Council services to promote high quality assessments, intervention and support.
5. Identify and organise the deployment of appropriate departmental resources to meet assessed needs in emergency situations, having a creative approach to meeting identified needs and wherever possible prioritise available local resources to resolve emergency provision to ensure the welfare and safety of service users until the next working day. Maintaining accurate records, ensuring timely handover.



6. To identify and highlight good practice, emerging research, case law and relevant policy changes with a focus on sharing skills and knowledge and promoting a consistent, good practice approach across the service.
7. To participate in training courses and develop and maintain professional knowledge and skills required by the Council and professional standards bodies. To actively engage in supervision and service meetings as directed. Participate in the development and maintenance of service systems and procedures and team plan.
8. To participate in the education of student social workers, mentoring sessional social workers, professionally supporting other Council services out of hours, and assisting in the induction of relevant colleagues, as required.
9. Workers will be supported in lone working duties via a commitment to agile working and associated systems and technologies by the service and worker.
10. The service rota will usually be covered by a current operational rota, supported by the commitment of all participants to ensure the rota is covered at all times. You will ensure that the needs of the service are always met.
11. Such other responsibilities allocated which are appropriate to the grade of the post.



## **Essential Knowledge, Skills and Qualifications**

### **Knowledge of:**

- Mental health, substance misuse, domestic abuse and the impacts upon families.
- Care Act (2014) responsibilities and duties. Physical ill health and disability services.
- The ability to interpret Social Care Legislation and apply it to practice whilst adhering to the Local Authority statutory responsibilities. You will have the ability to interpret this legislation and apply it to practice while adhering to the Local Authority's statutory responsibilities.
- Safeguarding Adults procedures and risk assessment skills.

### **Qualifications:**

- Current Social Work England registration.
- Recognised Social Work Qualification, i.e. MA or BA in Social Work, Dip SW CQSW or CSS.
- Possess PQ certificate in Mental health, necessary to practice an AMHP role.
- Enhanced DBS clearance.
- A commitment to continuous professional development
- Current driving licence.

### **Experience of:**

- Operating with a high degree of independence and responsibility.
- Relevant post qualifying statutory social work experience.
- Experience of managing risk and being involved in the safeguarding process.
- IT and associated systems.

### **Personal qualities:**

- The ability to appropriately prioritise tasks and manage competing demands
- Empathic, respectful and emotionally intelligent.
- Resilient and able to work autonomously under pressure.
- Highly reflective and able to learn from experience.
- Decisive whilst recognising professional lines of governance and accountability

## **Desirable Knowledge, Skills and Qualifications**



### **Knowledge of:**

- Mental Capacity Act and Deprivation of Liberties.
- Corporate parenting agenda, MSET themes and risks associated responses.
- Child development across the age group and inhibitors to growth and development.
- Childcare legislation, national policy and statutory/local guidance
- Child Protection procedures / Children Act and multi-agency responsibilities
- Assessment models, social work interventions and systemic practice.
- Statutory and organisational contexts, corporate parenting responsibilities and Government policy contexts and drivers
- Performance agenda relevant to Social Work.

### **Qualifications:**

- Possess, or willing to work towards, appropriate post qualifying childcare award.
- Practice educator status.

### **Experience of:**

- Duty social work
- Emergency duty social work.



## Competencies

<b>Customer Focus</b>	Puts the customer first and provides excellent service to both internal and external customers
<b>Communication</b>	Uses appropriate methods to express information in a clear and concise way to make sure people understand
<b>Team Working</b>	Works with others to achieve results and develop good working relationships
<b>Making things happen</b>	Takes responsibility for personal organisation and achieving results
<b>Flexibility</b>	Adapts to change and works effectively in a variety of situations
<b>Learning and Development</b>	Actively improves by developing and applying new skills and knowledge and learns from past experiences
<b>Developing Teams and Individuals</b>	Promotes and supports team and individual learning and development and uses delegation to create a sense of ownership of high level organisational issues, and encouraging individuals to stretch beyond their current capabilities
<b>Managing Performance</b>	Effectively manages the performance of teams and individuals to ensure results are achieved
<b>Personal Impact</b>	Is self-aware, learns continuously and adapts behaviour in response to feedback. Makes things happen, operates with resilience, flexibility and integrity
<b>Making things happen</b>	Empowers people to initiate change. Supports innovative ideas and new ways of working