

JOB DESCRIPTION

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|---|-------------------------------------|--|--------------------------|
| Post Title: Admin/Clerical Officer/Assistant (Level 3) | Director/Service/Sector : | | Office Use |
| Band: 3 | Workplace: TCLT Central Team | | JE ref: SG3 HRMS ref: |
| Responsible to: Senior Admin/Support Staff Manager and Senior Trust Staff | Date: | Manager Level: | |
| Responsible for: | | | |
| Job Purpose: Under the guidance of senior staff: be responsible for undertaking administrative, financial, organisational processes within the Trust central team. Assist with the planning and development of support services. | | | |
| Resources | Staff | Supervision of a small number of staff including training | |
| | Finance | Handling cheques, invoices and small amounts of petty cash. | |
| | Physical | Office Equipment, Accuracy and Security of Databases | |
| | Clients | Internal (Teachers, Other Staff, Pupils) and External (Parents, Visitors, Members of the Public) | |
| Duties and key result areas: | | | |
| Organisation | | | |
| <ol style="list-style-type: none"> 1. Deal with complex reception/visitor etc. matters 2. Contribute to the planning, development and organisation of support service systems/procedures/policies 3. Organise events etc 4. Supervise, train and develop staff as appropriate | | | |
| Administration | | | |
| <ol style="list-style-type: none"> 1. Manage manual and computerised record and information systems e.g. PS Financials 2. Analyse and evaluate information and produce reports and information as required 3. Undertake typing and word processing and complex IT tasks e.g. handling specific Trust based record systems and databases 4. Provide personal, administrative and organisational support to other staff 5. Provide organisational support to the Trust 6. Undertake the administration of complex procedures 7. Complete and submit complex forms and returns 8. Undertake the administration of payroll documents as appropriate | | | |
| Resources | | | |
| <ol style="list-style-type: none"> 1. Operate relevant equipment and complex ICT packages | | | |

2. Monitor and manage stock within an agreed budget, cataloguing resources and undertaking audits as required
3. Provide advice and guidance to staff and others
4. Undertake research and provide information to inform decisions, eg on purchasing
5. Assist with procurement
6. Assist with the marketing and promotion of the Trust
7. Manage the administration of facilities
8. Undertake complex financial administrative procedures
9. Assist with the planning, monitoring and evaluation of the Trust's budget
10. Manage expenditure within an agreed budget

Responsibilities

1. Comply with and assist with the development of policies and procedures relating to:
 - a. Child protection
 - b. Health and safety
 - c. Data protection
 - d. Confidentiality

Reporting all concerns to an appropriate person.

2. Support the school's policies that ensure equality of opportunity
3. Contribute to the overall ethos of the school
4. Establish constructive relationships and communicate effectively with external agencies
5. Attend and participate in regular meetings
6. Participate in training and development as required.
7. To undertake other duties and responsibilities as required commensurate with the grade of the post

This school is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. You are therefore under a duty to use the school's procedures to report any concerns you may have regarding the safety or well-being of any child or young person.

The duties and responsibilities highlighted in this Job Description are indicative and may vary over time. Post holders are expected to undertake other duties and responsibilities relevant to the nature, level and extent of the post and the grade has been established on this basis.

Work Arrangements

Transport requirements:

Working patterns:

Working conditions:

Northumberland County Council
PERSON SPECIFICATION

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|---|---|------------------|
| Post Title: Admin/Clerical Officer/Assistant (Level 3) | Director/Service/Sector: Children's Services | Ref: SG3 |
| Essential | Desirable | Assess by |
| Knowledge and Qualifications | | |
| NVQ 3 Qualification or experience in a relevant discipline e.g. RSA Level 3 Word Processing Very good numeracy and literacy skills | NVQ 2 qualification in literacy or numeracy | (a), (t) |
| Experience | | |
| Experience of developing and managing administrative systems | Clerical/Financial /Administrative experience gained within a school or educational setting Experience of managing staff Experience of managing budgets | (a), (i) |
| Skills and competencies | | |
| Effective use of ICT and other specialist equipment /resources Good ICT and keyboard skills Ability to work with children and adults Ability to work as member of a team Ability to self evaluate learning needs and actively seek learning opportunities | Experience of educational ICT systems and/or other management information systems | (a), (i) |
| Physical, mental and emotional demands | | |
| | | |
| Other | | |
| Willingness to participate in learning and development | Evidence of having undertaken learning outside of the work place | (a), (i) |

Key to assessment methods; (a) application form, (i) interview, (r) references, (t) ability tests (q) personality questionnaire (g) assessed group work, (p) presentation, (o) others e.g. case studies/visits