



South Tyneside Council

CHILDREN, ADULTS AND HEALTH

PERSON SPECIFICATION

POST TITLE: Assistive Technology Assessor

GRADE: Band 5

	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
Educational Attainment	<ul style="list-style-type: none">NVQ Level 3 in a relevant subject or equivalent or an additional two years' experience of working with older or vulnerable peopleGCSE grade 'C' or equivalent in Maths & English	<ul style="list-style-type: none">Telecare / Assistive Technology qualificationCare assessment qualification	<ul style="list-style-type: none">Application formCertificates
Work Experience	<ul style="list-style-type: none">Significant experience of working closely with older or vulnerable people in a service delivery settingAble to use computerised information recording systemsExperience of working with staff from various agenciesExperience of communicating effectively and positively with a variety of peopleExperience of completing Risk AssessmentsRelevant experience in assessment and provision of care for older or vulnerable people	<ul style="list-style-type: none">Experience of working in a care management settingExperience of working with older people with mental health problemsExperience of delivering training or information sessions to professionals or members of the publicRisk Assessment qualification	<ul style="list-style-type: none">Application formInterviewReferences
Knowledge/ Skills/ Aptitudes	<ul style="list-style-type: none">Knowledge and understanding of the needs of people experiencing barriers to independent livingKnowledge and an awareness of support services available to disabled people and carers of all ages - statutory, voluntary and privateKnowledge of equal rights policies and practices	<ul style="list-style-type: none">Knowledge of basic electrical and wireless telephony alarm systems and how they operate	<ul style="list-style-type: none">InterviewReferencesSelection Exercise

	<ul style="list-style-type: none"> • Able to create and maintain both manual and computerised record systems. • Able to provide a flexible and responsive service • Knowledge of and ability to use low level electrical /manual equipment and tools to install telecare • Knowledge of Assistive Technology, new developments in the market • Understanding of TSA standards 		
Practical & Intellectual Skills	<ul style="list-style-type: none"> • Able to write reports, assessments and review documents • Good organisational skills, in respect of work planning and record keeping • Able to carry out all duties with regard to an employee's responsibility under the Council's Health and Safety Policies and Code of Conduct • Willing to participate in training and development activities to ensure up to date knowledge, skills and continuous professional development 	<ul style="list-style-type: none"> • Moving and Handling skills • Infection Control skills • First Aid skills 	
Disposition	<p>Able to:</p> <ul style="list-style-type: none"> • Show flexibility to work alone and on own initiative • Able to tolerate frequent interruptions • Work as a member of a team • Relate sympathetically to vulnerable or dependent people • Be sensitive to the needs of individuals, their carers and families • Develop professional relationships with older people/people with disabilities and their carers • Assess and review the needs of service users and their carers and recognise the packages that are required to support them • To record performance information on work that has been undertaken • Respect the confidentiality of personal information • Communicate professionally with other organisations and Council staff both verbally and in writing • Be able to cope with the stress of people in difficult circumstances • Committed to the principles of equality and diversity 		<ul style="list-style-type: none"> • Interview • References
Circumstances	<ul style="list-style-type: none"> • Enhanced clearance from the Disclosure and Barring Service • Full current driving licence • Ability to work outside of normal hours 		<ul style="list-style-type: none"> • DBS check • Application form • Interview