

“What do I want from my social worker?”

Keeping in touch

“Don’t just ring or visit when something has gone wrong or when you have bad news to tell me.”

“Give me your contact numbers and email so I can get in touch at any time.”

Open Minded

“Be open minded and non-judgemental.”

Open, Honest and Trustworthy

“Don’t make promises you can’t keep.”

“Tell me the truth when I first come into care.”

Committed to children and young people

“Stays with me throughout my life in care.”

“Makes time for me. I want to do fun things with you too!”

Listens/Makes changes

“Take all my views seriously.”

Reliable feedback

“Give me feedback even if you can’t do anything about what I asked.”



Flexible

“Be willing to try and find a time when I am not busy.”

“Ask me when and where I want to meet.”

Respect

“Respect everyone.”

Approachable and Easy to talk to

“Be somebody I feel I can talk to.”

Organised

“Be prepared for our meetings.”



Together we can do

GREAT THINGS

Durham
County Council

