

Post Title: Service Improvement Lead – Strategy Unit A4777

Evaluation: **630 Points** **Grade: N10**

Responsible To: **Senior Advisor Children, Education and Skills Strategy Unit**

Responsible For: N/A

Job Purpose: **To develop, lead and implement innovative services and ways of working that improve the lives of children, young people and families**

Main Duties: The following list is typical of the duties the postholder will be expected to perform. It is not necessarily exhaustive and other duties of a similar nature and level may be required from time to time.

- 1 To participate in or lead corporate or directorate projects and assignments as required.
- 2 To identify, develop and implement creative and innovative policy, practice and new ways of working
- 3 To research, network and represent the Council locally, regionally and nationally to identify and learn from good practice.
- 4 To work with, support, influence and persuade senior leaders and partners to pursue new ways of working.
- 5 To ensure good communication mechanisms are in place, both internally and externally, including leading consultation processes with service users and other stakeholders affected by service innovation and development.
- 6 To attend DMT and other meetings, present service development concepts and themes, prepare and present progress and other reports as necessary.
- 7 To work with service delivery staff, managers and key partners to establish effective performance and appropriate governance arrangements to ensure achievement of programme objectives.
- 8 To coach, mentor, share learning and work with managers, staff and partners to ensure a shared commitment to the delivery of creative and innovative services.
- 9 To promote and implement the Council's Equality Policy in all aspects of employment and service delivery.