TYNE AND WEAR FIRE AND RESCUE SERVICE

PERSON SPECIFICATION

ICT INFRASTRUCTURE AND COMMS ENGINEER

CATERGORY	CRITERIA	MEASURE
EDUCATION/ QUALITFICATIONS	Educated to degree level in a computer related subject or equivalent experience in an equivalent role.	AF/C
WORK EXPERIENCE	Work experience involving: • Administration, configuration and troubleshooting of Microsoft server systems/applications • Network and communications protocols • SAN and NAS storage architecture • Office 365 • Active Directory / Group Policy / DNS / Exchange / SharePoint / Cluster Services/ Backup and DR solutions / server virtualisation	AF/AC/I
SKILLS/ KNOWLEDGE/ APTITUDE	The ability to: • Demonstrate excellent communication skills with the ability to convey complex ICT issues to all levels of staff. • Demonstrate excellent troubleshooting skills when managing complex desktop, server and network infrastructures. • Manage day to day activities ensuring deadlines and work objectives are met. • Develop comprehensive and well-structured reports and documentation in line with Service procedures. • Manage projects effectively. • Demonstrate research skills. • Work effectively alone or as part of a team. Knowledge of diversity and equality issues. An awareness of health and safety issues.	AF/AC/I AF/AC/I AF/I AF/AC/I AF/AC/I AF/AC/I AF/I AF/I AF/I
OTHER	Must be able to work to a flexible working scheme, which may include some weekends/evenings. Able to meet the physical requirements of the role. Able to meet the transport requirements of the role and travel/transport ICT equipment between TWFRS locations. **NB: This post will be subject to an enhanced DBS check prior to appointment**	AF/I AF/I AF/C

MEASURE CODE

AF	-	Application form
AC	-	Assessment centre
I	-	Interview
C	-	Certificates