

TYNE AND WEAR FIRE AND RESCUE SERVICE

PERSON SPECIFICATION

ICT NETWORK ENGINEER

CATEGORY	CRITERIA	MEASURE
EDUCATION/ QUALIFICATIONS	Educated to degree level in a computer related subject or equivalent experience in an equivalent role.	AF/C
WORK EXPERIENCE	<p>Work experience involving:</p> <ul style="list-style-type: none"> • Network support for data centre infrastructure & customer infrastructure, including switches, routers and firewalls • Network and communications protocols • Wireless technologies • Network monitoring using SNMP based systems • Implementation of security policies • Assistance with virtualisation & Microsoft technologies 	AF/AC/I
SKILLS/ KNOWLEDGE/ APTITUDE	<p>The ability to:</p> <ul style="list-style-type: none"> • In depth knowledge of the network protocols (preferably CCNA qualified) • Demonstrate excellent communication skills with the ability to convey complex ICT issues to all levels of staff. • Demonstrate excellent troubleshooting skills when managing complex desktop, server and network infrastructures. • Manage day to day activities ensuring deadlines and work objectives are met. • Develop comprehensive and well-structured reports and documentation in line with Service procedures. • Manage projects effectively. • Demonstrate research skills. • Work effectively alone or as part of a team. <p>Knowledge of diversity and equality issues.</p> <p>An awareness of health and safety issues.</p>	<p>AF/AC/I</p> <p>AF/AC/I</p> <p>AF/I</p> <p>AF/AC/I</p> <p>AF/AC/I</p> <p>AF/AC/I</p> <p>AF/I</p> <p>AF/I</p> <p>AF/I</p>
OTHER	<p>Must be able to work to a flexible working scheme, which may include some weekends/evenings.</p> <p>Able to meet the physical requirements of the role.</p> <p>Able to meet the transport requirements of the role and travel/transport ICT equipment between TWFRS locations.</p> <p>NB: This post will be subject to an enhanced DBS check prior to appointment</p>	<p>AF/I</p> <p>AF/I</p> <p>AF/C</p>

MEASURE CODE

AF - Application form
AC - Assessment centre
I - Interview
C - Certificates