

**DARLINGTON BOROUGH COUNCIL**

**PERSON SPECIFICATION**

**ECONOMIC GROWTH AND NEIGHBOURHOOD SERVICES**

**FOOD AND BAR SERVICE STAFF**

**POST NO. POS000375**

All appointments are subject to satisfactory references.

Criteria No.	Attribute	Essential (E)	Desirable (D)
<b>Qualifications &amp; Education</b>			
1	4 GCSE's A*-C or equivalent qualification		D
2	Basic Food Hygiene Certificate		D
<b>Experience &amp; Knowledge</b>			
3	Demonstrable level of literacy and numeracy to be able to carry out the requirements of the post	E	
4	Previous Bar / Catering Experience	E	
<b>Skills</b>			
5	Ability to communicate both orally and in writing	E	
6	Ability to convey orders accurately in a busy environment	E	
7	Knowledge of food hygiene		D
8	Knowledge of health and safety at work		D
9	Ability to demonstrate customer care skills		D
<b>Personal Attributes</b>			
10	Able to use own initiative	E	
11	Able to remain calm under pressure	E	
12	Ability to be on time for all duties	E	
13	Committed to high standards of customer service	E	
14	Able to work as part of a team and on own initiative	E	
<b>Special Requirements</b>			
15	The ability to communicate at ease with customers and provide advice in accurate spoken English'	E	
16	The successful candidate will be expected to wear the uniform provided	E	
17	Ability to work flexible shifts including days, evenings, weekends and bank holidays	E	
18	Meet the age requirements (18 years or over) to comply with licensing laws	E	