

# Person Specification

## Family Support Worker MASH & Screening Children's Social Care

### Part A

The following criteria (experience, skills, and qualifications) will be used to short-list at the application stage:

#### **Essential**

- Experience or knowledge of safeguarding and child protection procedures
- Able to engage carers, families and professionals to receive and analyse information when it is deemed a child may need support or protection.
- Able to demonstrate effective information gathering, planning and organisational skills.
- Knowledge and understanding of difficulties faced by families under stress and how this impacts children and young people
- Excellent communication, recording and analytical skills using electronic data information systems.
- Effective time management skills, with the ability to prioritise tasks and manage workload.
- Able to deal effectively with difficult or challenging situations, with a calm and sensitive approach.
- Able to work on own initiative and to contribute to, and work within, a supportive team environment.
- Ability to seek management oversight and direction appropriately.
- Able to liaise effectively with other agencies and professionals.
- Ability to be flexible in respect of work commitments.

#### **Desirable**

- Experience or knowledge of Domestic Abuse, Substance/Alcohol misuses & Parental Mental Health
- Able to contribute to personal continuous development
- Experience of Children Social Care processes.

### Part B

The following criteria will be further explored at the interview stage (as well as further exploring the above criteria is met):

- Ability to analyse a range of information and communicate it accurately to a range of audiences
- Knowledge and understanding of difficulties faced by families under stress and how this impacts children and young people.
- Ability to provide a balanced response in time-pressured situations
- Ability to work collaboratively both with colleagues and partner organisations
- Commitment to providing a quality service to all service users
- Committed to Equal Opportunities and anti-discrimination practice in employment and service delivery

#### **Additional Requirements**

- Enhanced DBS Disclosure Certificate
- Flexible approach to work, location, duties and hours