

**Person Specification**

<b>Section</b>	<b>Criteria *</b>		<b>Assessed By**</b>
<b>Education</b>	Educated to A level (or equivalent) to include Maths and English at GCSE level or above (or equivalent)	E	A
	A recognised qualification in a relevant field (such as health, social care or housing)	D	A
<b>Knowledge</b>	Knowledge and experience of working in a health or social care setting.	E	A/I
	An understanding of the issues affecting carers.	E	A/I
	An understanding of relevant legislation (including the Care Act and Mental Capacity Act).	E	A/I
	Knowledge and understanding of safeguarding vulnerable adults.	E	A/I
	Knowledge of health and social care resources and services.	D	A/I
<b>Skills</b>	Ability to listen effectively and build relationships with clients, colleagues and other professionals.	E	I/R
	Demonstrable IT competence including Microsoft Office, email packages and the use of databases.	E	R/D
	Ability to organise and prioritise own work, to work on own initiative and to meet deadlines.	E	I/R
	Excellent written and verbal communication skills.	E	A/I/R
	Sound problem solving skills.	E	I/R
<b>Experience</b>	Experience of dealing with sensitive issues and of providing information and support to vulnerable people.	E	A/I/R
	Experience of planning and delivering presentations and training to professionals and service users.	E	A/I/R

	Experience of remote working in an outreach setting.	E	A/I/R
	Experience of working in or with the Voluntary and Community Sector.	E	A/I/R
	Experience of working in a multi-agency setting.	E	A/I/R
	Experience of assessment and support planning.	E	A/I/R
<b>General</b>	Willingness to undertake training and development relevant to the role.	E	I
	Commitment to working in partnership with others, both internally and externally.	E	A/I
	Flexible/team worker.	E	A/I/R
	Receipt of a satisfactory enhanced DBS check.	E	D
	Ability to travel to and work in hospital settings across the South Tees area.	E	A/I
	Access to own transport.	D	A

\* Essential (E), Desirable (D)

\*\* Application form (A), Interview (I), References (R), Selection Exercise (S), DBS (D)