

Person Specification – Cleaning Assistants (Grade 1)

Essential Criteria

<u>Criteria</u>	<u>Details</u>
Education/Qualifications	<ul style="list-style-type: none">• Ability to undertaken relevant training and development
Knowledge	<ul style="list-style-type: none">• Understanding of the needs of vulnerable adults• Able to write legibly and clearly so that paperwork and other records are kept appropriately• Knowledge of Health & Safety issues relating to cleaning• Basic knowledge of cleaning chemicals and their correct usage
Experience	<ul style="list-style-type: none">• Experience of working as part of a team• Previous experience of working in an office or service environment•
Key Skills and Work Related Circumstances	<ul style="list-style-type: none">• The ability to work within the agreed care and support plan to support vulnerable people Ability to operate within the company's policies and procedures to support customers• Good verbal and written communication skills• Able to work efficiently, effectively and professionally in a team• Good personal hygiene practices• Commitment to Equality & Valuing Diversity principles and excellent customer care• Able to work flexibly to meet the needs of individuals, the service and organisation.