Newcastle City Council Job Description



Post Title: Senior Technician RR261

Evaluation: 499 Points **Grade: N6**

Responsible to: Team Manager or Appropriate Supervisor

Responsible for: N/A

Job Purpose: To undertake, lead and co-ordinate technical duties relating to

the delivery of services. To provide advice and guidance to

Technicians and Enforcement Officers.

Main Duties: The following is typical of the duties the postholder will be

expected to perform. It is not necessarily exhaustive and other duties of a similar nature and level may be required from

time to time.

1. To provide information and specialist advice and guidance as required

- 2. To lead and co-ordinate inspections, surveys, maintenance work and repairs and the preparation of resultant reports
- 3. Maintain a detailed understanding of relevant practices and legislation applied to the service and liaise with other officers, departments and organisations.
- 4. To complete all relevant documentation in accordance with departmental requirements
- 5. To ensure that all technical operations comply with the requirements of the relevant quality standards
- 6. Prepare reports on technical information as appropriate
- 7. To monitor service performance and ensure compliance with corporate and national policies
- 8. To co-ordinate technical activities in various locations.
- 9. To assist in the ordering of materials, tools and equipment in accordance with the Council's procurement procedures
- 10. To assist in the development, implementation and maintenance of policies and procedures.
- 11. Investigate problems and/or complaints and take the appropriate action
- 12. To assist in budgetary setting for income, invoicing and expenditure

- 13. To monitor and review suppliers of services to the council
- 14. To assist work allocation, advice and personal development of staff on a project or assignment and personal development basis
- 15. To represent the Council at meetings and working groups as required including, where applicable, legal proceedings at Court.
- 16. To promote and implement the Council's Equality Policy in all aspects of employment and service delivery.