

Person Specification

Operations Manager, Arboricultural Services

Part A

The following criteria (experience, skills and qualifications) will be used at the application stage:

Essential

- Level 5 or higher qualification in Arboriculture
- Experience of managing Arboricultural services to achieve organisational objectives and service targets
- Evidence of highly developed management, motivational and leadership skills
- Recent experience of 1 or more of the following areas of people management:
 - Managing sickness absence
 - Managing poor performance
 - Investigation of disciplinary issues
 - Grievance
 - Dignity at work issues
- Developed understanding and working knowledge of health and safety regulations appropriate to Local Services, Waste Management & Arboricultural Services
- Established and successful track record of co-ordinating service delivery in a large organisation
- Personal credibility with customers and stakeholders
- Committed to a cooperative management style
- Demonstrated ability to take initiative in decision making to solve problems
- Experience of budget management
- Good knowledge of environmental issues facing local authorities at a local regional and national level
- Excellent written and oral communication, and influencing skills
- Evidence of successful change management
- Demonstrable commitment to continuous professional development
- Awareness of recent/upcoming changes to relevant legislation and industry standard practices affecting internal policy, procedure and operational practices
- Proactive approach to identifying and leading on required changes to internal policy, procedures, operational practices in line with legislation/best practice.

Desirable

- Business and financial acumen
- Project and risk management skills
- Horticultural qualification

Additional Requirements

- Able to work flexibly to meet the needs of the service including Standby as required
- Undertake training as required