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| **Job Title: Automatic Fare Collection Technician**  **Purpose:** Working on a shift roster the AFC Technician maintains **e**quipment including but not limited to Ticket Vending Machine, Gate line barriers, Station Control units, Ticket Office machines, Validators, local network and power cabling, car parking machines and other associated equipment. Where equipment design allows, remote access is used to analyse and correct issues. |



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| **EDUCATION** | **E/D** |
| Electrical/electronic HNC or equivalent formal qualification | E |
| Have served a recognised apprenticeship. | E |
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| **SPECIFIC KNOWLEDGE** |  |
| Have the 18th Edition IET Wiring Regulations (BS 7671:2018) | D |
| Technical competence with distributed systems and end point devices. | E |
| Excellent client facing and stakeholder management skills. | E |
| Competent in Safety Management. | E |
| Competent in Dynamic Risk assessments. | D |
| Asset management lifecycle experience- Maintenance repair records for asset management | D |
| Working knowledge of Nexus Rail Rules and Regulations, competence to the required level. | D |
| Nexus Personal Track Safety | D |
| Nexus Rail Health and Safety Training. | D |
| Knowledge of PCI DSS | D |
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| **SKILLS** | |
| Driving License. | E |
| Repair complex electronic equipment to component level. | E |
| Combine technical competence with the ability to evaluate and prioritise work tasks unsupervised. | E |
| First-class communications skills. | E |
| Proven ability to work on complex issues individually or as part of a team. | E |
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| **EXPERIENCE** | |
| Demonstrate a logical and systematic approach to problem solving on ICT communications equipment. | E |
| Monitor, evaluate and document the distributed services to identify any emerging threats or trends that increase the risk to the ICT Enterprise. | D |
| Experience of working with electrical installations and equipment. | E |
| Experience and knowledge of planned preventative maintenance and inspection regimes. | E |
| Exposure to Microsoft Operation Systems, be computer literate. | D |
| Experience of creating technical and configuration documentation. | D |
| Experience of working in an ITIL environment | D |
| Evidence of contributing to the successful delivery of infrastructure projects. | D |
| Experience of working in high risk environments. | D |
| Working in a Rail environment. | D |
| Work rostered shifts | D |
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E Essential Criteria

D Desirable Criteria