**Why Nexus?**

Metro and the wider public transport network is the life blood of North East England. Nexus and the people who work for us are the heart of that network, keeping millions of customers on the move. We make sure our customers are at the heart of everything we do and we employ c.1000 employees to ensure they all have a great experience, no matter where their final destination.

**The role – Ferry Crew Apprentice**

As a Ferry Crew Apprentice, you will become a fully trained crew member, working towards your Boat Master License, through classroom and work environment learning.

You will be trained to the Maritime Coastguard Agency Standard, learning all aspects of crewing the vessel, including emergency procedures. The programme will progress you through to become a trained crew member, ready to gain a Boat Masters License which will enable you to take charge of a Class V passenger vessel.

Another important part of the role is offering excellent Customer Service to our passengers as they take their daily commute or a leisurely crossing from North and South of the River Tyne. You will gain an excellent knowledge on ticket products Nexus offer, to enable you to provide information on ongoing travel throughout the public transport network.

**The person**

We would like to hear from enthusiastic individuals who wish to be considered for Nexus’ Apprenticeship Programme working onboard the Shields Ferry commencing September 2022.

The successful applicant will have an outgoing personality, an eagerness to learn and will enjoy being part of a team and have a passion for life on the river.

In order to apply you must have or be predicted to have 5 GCSEs at grade 4/C or above including Mathematics and English. You must be a minimum of 18 years of age, reaching the age of 20 within 20 months of the start of your apprenticeship. (Be 20 years of age by April 2024).

There is also a requirement to pass an ML5 medical before commencing your apprenticeship.

* be employed within the Council or a local business we work with
* earn a wage not less than the minimum wage for an apprentice / my age
* follow a structured training programme
* receive both on and off the job training
* develop their skills to ensure they can do the job well

As an apprentice, you’ll undertake your programme during your normal work time. Your employer will be expected to release you to study at least one day a week in our training centre as part of your paid time at work.

Although the programme can be demanding, it is also extremely rewarding and career progression for apprentices is excellent. Over 90% of our  apprentices move into a higher apprenticeship or full employment on completion. **What can Nexus offer you?**

* Salary **-** Age dependant (not less than Apprentice minimum wage)
* 27 days annual leave, plus bank holidays
* 36 hours per week and the opportunity to work on a flexi basis, within the demands of business need
* A suite of work life balance policies
* You will be automatically enrolled into the Local Government Pension Scheme (LGPS)
* Free travel within Tyne and Wear on Metro, Buses and the Shields Ferry
* Access to an Employee Assistance Programme and a healthcare scheme for you and your family

**How to apply**

To apply for this vacancy, please visit [North East Jobs](https://www.northeastjobs.org.uk).

Closing date for application is **5 June 2022**.

Interviews will take place on **28 June 2022**.

If offered a position with Nexus, we will provide a conditional offer subject to passing a satisfactory medical assessment by a Nexus specified Medical Officer, satisfactory references and evidence of relevant qualifications.

**Other information**

Nexus is doing everything it can to review and respond to how we approach our selection and induction processes during the Covid-19 pandemic.

At Nexus, the safety of our employees is the first thing we consider every day and we are being as flexible as we can to make the recruitment process as safe and as smooth as possible.

The spread of Coronavirus presents new challenges in making sure our workforce is protected, while we continue to provide safe public transport for our passengers.

We follow closely the advice from Public Health England and update our risk assessments regularly in line with the evolving detailed Government guidance to keep our employees safe.

Nexus work within a suite of policies, which will be available to you when successful in a position.

**Come and be part of our story**

