

PERSON SPECIFICATION

POST TITLE: SHOP ASSISTANT

Qualifications/Experience/Skills	Essential or Desirable
Experience of retail sales, cash and stock handling	E
Experience of using a variety of retail merchandising techniques	E
Experience of working in a target driven environment	E
Excellent customer service skills	E
Ability to develop strong product knowledge	E
Good organisational skills	E
Ability to interpret and carry out detailed instructions	E
Able to communicate effectively with a wide range of people	E
Willing to use own initiative, but also able to work under supervision within a team	E
Effective literacy and numeracy skills	E
Keen attention to detail, with a high level of accuracy	E
Commitment to Equality, Diversity & Anti-discriminatory practices	E
Training in lifting and handling	D
Experience of handling and packing shop merchandise	D

Additional information

As part of the job role the holder will be required to have a flexible approach to working hours. Shifts will be scheduled during the week, weekends and on occasional evenings.	E
As part of the job role the holder will be required to be able to lift, and handle boxes of shop stock on a regular basis.	E