

Person Specification Operations Manager (Facilities)



Part A

The following criteria (experience, skills and qualifications) will be used to short-list at application stage:

Essential

1. Recent experience of leading and managing a successful customer focussed service, applying Council policies when directing staff.
2. Recent experience in managing multi disciplines across multi sites in line with customer requirements, quality and performance measures.
3. Able to demonstrate a good working knowledge of technical and health and safety requirements with experience of their application across service areas.
4. Recent experience of leading and managing successful teams and partnership working.
5. Computer literate and experienced in working with information systems with a high degree of accuracy.
6. Developed professional knowledge and understanding of best practice and relevant statutory requirements relating to the post.
7. Recent experience of successfully implementing service improvement.
8. Ability to work on own initiative and as part of a wider team in a planned and organised way to meet deadlines.
9. Strong written and oral communication and presentation skills, ability to persuade, negotiate and influence.
10. Recent operational experience maintaining quality systems.
11. Understanding of contract's and service specifications.
12. Demonstrate the Council's commitment of equalities and diversity in all aspects of service delivery.

Additional Requirements

DBS clearance for regulated activity