

## **Person Specification**

### **Civic Operations Manager**



#### **Essential Criteria**

1. Experience of working in a successful customer focussed service
2. Able to demonstrate experience of delivering quality events in line with customer needs
3. Developed professional knowledge and understanding of relevant statutory and hygiene requirements relating to event delivery
4. Ability to work to tight deadlines, with attention to detail
5. Ability to promote the service through proactive commercially aware marketing strategies
6. Experience of supervising an operational workforce and applying Council policies when directing staff.
7. Ability to interpret legislative requirements and fulfil statutory requirements of a service
8. Able to demonstrate a good working knowledge of Health and Safety requirements