

## Person Specification

### Senior ICT Solution Analyst

#### Part A

The following criteria (experience, skills and qualifications) will be used to short-list at the application stage:

#### Essential

Able to:

- Demonstrate an in-depth knowledge in some of the following areas:-
  - Oracle Solaris 11 administration
  - Oracle Solaris virtualisation (Zones)
  - ZFS
  - SAN storage and backup
  - Linux (RedHat 7 & 8, Ubuntu)
  - 3<sup>rd</sup> Line Application/Database Support and Development
  - Infrastructure support and maintenance
- Analyse business requirements and design and implement appropriate ICT solutions.
- Plan, schedule and control projects to the City Council's recognised project methodology standards.
- Maximise performance through effective mentoring and coaching of technical staff.
- Deliver required outputs within timescale and budget in accordance with relevant configuration and security requirements.
- Demonstrate a good understanding of the use of management information in improving services.
- Demonstrate a proven track record of developing and maintaining positive working relationships with colleagues and stakeholders, both internal and external.
- Demonstrate an understanding of the role of standards and policies within an ICT support environment.
- Effective communication skills delivered orally and in writing, with a diverse range of people.

Experience of:

- ICT service delivery in some of the following areas:-
  - Oracle Solaris 11 Administration
  - Oracle Solaris virtualisation (Zones)
  - ZFS
  - SAN storage and backup
  - Linux (RedHat 7 & 8, Ubuntu)
  - 3<sup>rd</sup> Line Application/Database Support and Development
  - Infrastructure support and maintenance
- Systems analysis and design
- Business analysis and requirements capture, including risk assessment, business continuity and information security.

- Participating in planning and implementation of new ICT applications and infrastructure solutions.
- Delivering ICT support services within a customer focussed environment.
- Effectively estimating resources required to complete work packages and tasks.
- Delivering to agreed service levels, quality and timescales.
- Degree or equivalent experience in Enterprise IT/IS or business related subject

## **Desirable**

Experience of:

- Procurement of ICT hardware, software and services.
- Project Management within PRINCE 2 framework or Agile methodologies.
- Working with partner organisations to deliver solutions.
- DellEMC UNITY/SAN Technologies
- DellEMC Networker
- Cloud technologies, eg. Azure
- Virtualization eg Hyper-V, ESX

## **Part B**

The following criteria will be further explored at the interview stage:

- Any of the above
- Understanding of the Council's equal opportunities policy, applying this in the workplace and the effect on delivery of services to customers.