

Person Specification



Neighbourhood Warden (Neighbourhood Protection)

Part A

The following criteria (experience, skills and qualifications) will be used to short-list at the application stage:

Essential

- Able to work cooperatively as part of a multi-disciplined team and deliver to agreed timescale and performance levels.
- Developed interpersonal skills and ability to interact and negotiate with a variety of people at all levels.
- Experience in dealing with conflict and anti-social behaviour.
- Good literacy and numeracy skills.
- Demonstrate the ability to work collaboratively with other stakeholders and sections in order to resolve issues.
- Experience in supporting community events and projects.
- Full driving licence

Desirable

- Good geographical knowledge of Newcastle upon Tyne.
- Awareness of environmental, community protection and anti-social behaviour legislation.
- Fit to undertake the demands of the role

Part B

The following criteria will be further explored at the interview stage:

- Commitment to delivering services within the City Council's Equalities and Diversity Policy.
- All relevant points listed above.