

Person Specification

Post Title: ADMINISTRATION ASSISTANT (SCP 5- 6)			
Essential		Desirable	Assess by
•	NVQ 2 or equivalent qualification or experience in a relevant discipline e.g. RSA Level 2 Word Processing Good numeracy and literacy skills Experience of general clerical/administrative/financial work	NVQ 2 Literacy and numeracy or an equivalent qualification Administrative and clerical experience gained in a school or educational establishment Experience of an IT based administration system e.g. Oracle/SIMS	(a) (t) (a)
Knowle	edge/Skills and competencies		
•	Ability to use IT effectively		
•	Good keyboard skills		(a), (i), (r)
•	Knowledge of relevant policies/codes of practice and awareness of		
	relevant legislation		
•	Ability to relate to children and adults		
•	Ability to work as a member of a team		
Physic	al, mental and emotional demands		
•	Mainly sedentary. Able to cope with some conflicting demands.		
•	Will occasionally place emotional demands on the jobholder dealing with children, young people and families		
•	Some exposure to disagreeable people related behaviour		
Other			
•	Reliable, trustworthy and honest		
•	Polite and able to present professionally Willingness to participate in training and development		(i) (r)

Key to assessment methods; (a) application form, (i) interview, (r) references, (t) ability tests (q) personality questionnaire (g) assessed group work, (p) presentation, (o) others e.g. case studies/visits