**Person Specification**

**Job Title: Support Worker**

**Grade: 1/2**

**Service Area: Supported Living**

**Role Profile: PC1/1.5**

**Note to applicant - You should pay particular attention to the essential criteria below and provide evidence of how you consider you meet them as part of your application. Failure to do so may mean that you will not be shortlisted.**

| **Essential Criteria** | | **Method of Assessment** |
| --- | --- | --- |
| **Qualifications /**  **Professional Registration/**  **Membership**  ***<delete this section if not a key essential requirement>*** | Level 2 QCF Health and Social Care or equivalent, or ability to complete within 2 years of commencement in post. | Application Form |
| Ability to achieve English and Maths Functional Skills at Level 1 or equivalent. | Application Form |
|  | Ability to achieve the Care Certificate | Application Form |
| **Skills, Knowledge, Ability (including ability**  **to develop knowledge,**  **skill or experience)** | Awareness of the importance of quality of care and of enabling vulnerable adults to remain safe. | Interview |
| Ability to provide care and support to meet social and health needs including challenging behaviour. | Interview |
| Ability to provide personal care, including intimate personal care, without supervision. | Interview |
| Ability to form and maintain effective working relationships with individuals being supported, their family, colleagues, senior managers and multidisciplinary professionals. | Interview |
| Ability to communicate effectively; verbally and in writing, both in person and over the telephone, to obtain and share information. | Application Form |
| Ability to adapt to changes in colleagues, settings and working environment. | Interview |
| Ability to adapt behaviour to suit the situation or customer. | Interview |
|  | Able to demonstrate an understanding of the company values and the importance they represent to our organisation. | Application Form |
| **Work Related Circumstances** | Able to meet the travel requirements of the post. | Interview |
| Able to work evenings, overnight and weekends. | Interview |
| Compliance with health and safety rules,  regulations and legislation. | Interview |
| Commitment to equality of opportunity. | Interview |