

# Strategic Manager Older People, physical disabilities, sensory impairment and in-house service provision



## Join us

About Adult Health Services

# We're recruiting

As our Strategic Manager you will be instrumental in achieving our vision to ensure 'Adults with care and support needs, and their carers, receive the support they need, when they need it, to help them live the lives they want'.

You will be responsible for providing strategic leadership, and will set the priorities, policy, and direction of the team (Older People, Physical Disabilities, Sensory Impairment & In House Service) aligned to Corporate and Service priorities. You will contribute to the wider service area management team, and to integrated working arrangements, and will lead by example in terms of embedding the vision, values, and behaviours of the council.

We have a successful foundation for you to build on, including strong integrated partnership with primary care, mental health, learning disabilities, safeguarding and carers support. Along with robust and effective transfer for care arrangements, including hospital discharge to reablement to remaining at home.



Hybrid working arrangements



37 hours per week



£86,600 per annum

# About the council

Durham County Council is the largest council in the North East covering 862 sq. miles, we have a budget of around 1.3 billion which helps us provide services for more than 513,000 people.

We have a vision and three strategic ambitions to develop County Durham over the next 15 years. Our vision for 2035 is that County Durham is a place where there are more and better jobs, people live long and independent lives and our communities are well connected and supported.

Our ambitions can only be realised with great people who bring their individual skills, knowledge and expertise, but above all, they bring the commitment needed to help Durham County Council make a real difference.

We currently employ over 18,000 staff across a broad range of service areas, this includes street lighting, libraries, leisure facilities, education, and housing – we have every sort of role you could imagine so whatever you may be looking for, there is every possibility we will have that covered.

We offer a fantastic range of rewards and benefits including generous annual leave entitlement, flexible working, access to wellbeing services, learning and development opportunities and many more – if you think we could be the employer for you, look at our vacancies as we'd love to hear from you.

County Durham is at the heart of North East England. Offering stunning countryside, first class shopping and entertainment, cultural icons, and world renowned educational establishments. Easy access to ports, mainline rail and national road networks. As well as exceptional value housing and business locations



# Adult Care Services in County Durham

We provide adult social care services for the most vulnerable people in our community.

Adult Care covers the following:

- learning disabilities, mental health, substance misuse
- older people, County Durham Care and Support, physical and sensory support
- safeguarding and access

and supports:

- older people
- people with a learning disability
- people with a physical disability
- people with sensory loss
- people with a substance misuse or alcohol misuse
- people with mental health needs
- unpaid carers
- vulnerable adults and those at risk of abuse and neglect



# The Service Structure



**Lee Alexander**  
**Head of Adult Care**



**Strategic  
Programme  
Manager  
Integration**



**Older Persons,  
Physical Disability,  
Sensory  
Impairment, County  
Durham Care &  
Support**

- Older Persons – care and support, physical disability, mental health- OP
- Hospital discharge
- Occupational therapy
- Sensory support
- Extra Care
- Hawthorn House
- Shared Lives
- Pathways
- Support and Recovery

**Learning Disabilities,  
Mental Health,  
Substance Missuse**

- 14-25 Navigation Service
- Learning disability, access, support, community, nursing
- Substance misuse
- Adults mental health
- Occupational therapy
- Speech and language therapy
- Physiotherapy
- Psychology

**Safeguarding,  
Practice,  
Development and  
Access**

- Social Care Direct
- Safeguarding adults
- Durham Safeguarding Adults Partnership support
- Deprivation of Liberty Safeguards / Liberty Protection Safeguards
- Direct payments
- Practice development and improvement

**Operational  
Support**

- Data and systems
- development and learning
- project support

# Successes

We do lots of things well across our service, here are just a few examples;

Strong integrated partnerships with longstanding arrangements. Including: primary care, mental health / learning disabilities, safeguarding, carers' support.

Robust and effective transfer of care arrangements. Including: hospital discharge to reablement to remaining at home.



Well developed Care Academy to improve support to the care market. Internal services rated Good and Outstanding by CQC



In-house services rated good or outstanding by CQC



Strong approach to learning, development, quality and improvement



Strong offer for social work and occupational therapy apprenticeships and a long standing partnership with Think Ahead in Mental Health and Older Person's Mental Health

# At a glance

## Budget

**£391m  
AHS gross  
expenditure**

**£254m  
AHS gross  
income**

**£137m  
AHS net  
expenditure**

**£187m AHS  
spent on  
independent  
care provision**

## Challenges and changes ahead

**Demographic changes**

**Increased support required**

**Increasing complexity of cases**

**Increasing funding pressures**

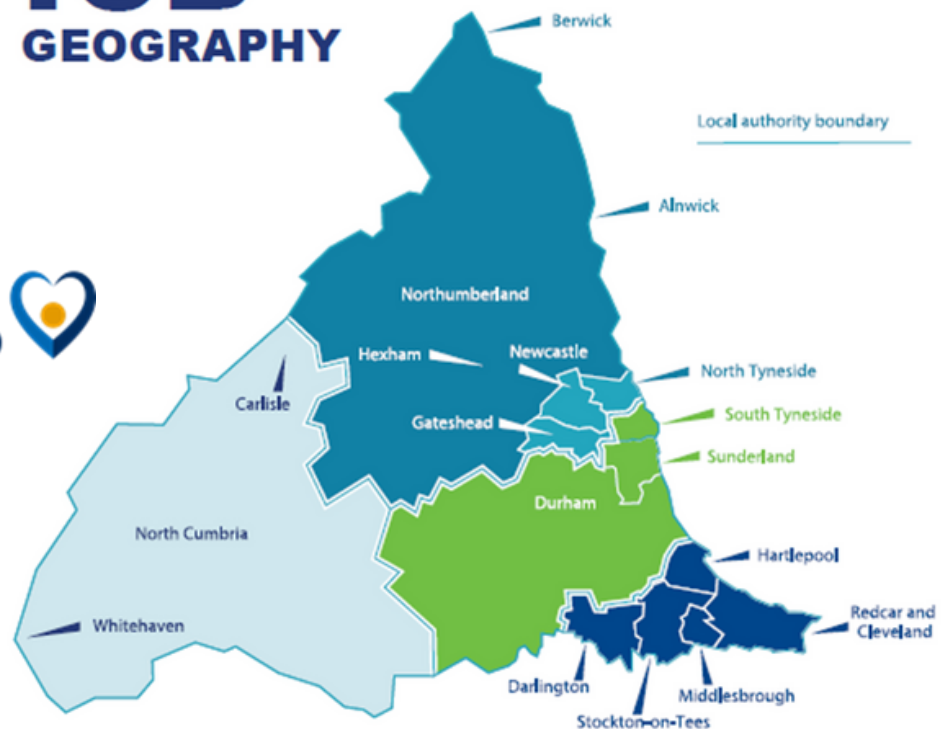
**Closer integration between  
health and social care**

**New national funding model  
for adult social care**

# Integration in our area

## ICB GEOGRAPHY

County Durham  
**Care Partnership**



The County Durham Care Partnership leads integration and joint working across County Durham with a strong focus on improved outcomes

An integrated community contract with County Durham and Darlington NHS Foundation Trust has been in place since 2017

Integrated commissioning has been in place in County Durham since 2019

Durham County Council has an integrated services delivery for learning disabilities and mental health with Tees, Esk and Wear Valleys NHS Foundation Trust. This has been in place since the late 1990's

# Join us

We can promise you a rewarding career in one of the most forward-thinking councils in the country.

Take a look  
at our  
rewards

Driving positive change and supporting the amazing people that make that change achievable can only happen with fantastic leadership.

There are opportunities to be involved in significant developments, some of which are already in progress, and others that will evolve over the coming years.

## You will need

- We are looking for someone with extensive operational management and delivery of front-line services in public sector (preferably in adult social care) within complex organisational environments, along with;
- Substantial knowledge of the key Adult Social Care and associated legislation, of safeguarding and regulatory frameworks.
- Strategic level planning and people management, including motivation, engagement, empowerment, performance management and development.
- Substantial knowledge of CQC Inspection processes.
- Experience of managing and implementing major changes in service delivery.
- Knowledge of health and social care systems including modernisation and inclusion agendas.
- Ability to think analytically, strategically, and creatively and to influence and manage change across management and professional boundaries.

You should hold a degree in either Social Work or an equivalent within the Health Profession.

## Further information

Thank you for your interest in Durham County Council.

If you would like to arrange an informal confidential discussion, please contact **Lee Alexander, Head of Adult Care** via email:  
[lee.alexander@durham.gov.uk](mailto:lee.alexander@durham.gov.uk)

Contact

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