**Person Specification**

**Job title: Environmental Services Technician (Local Services)**

**Note to applicant - You should pay particular attention to the essential criteria below and provide evidence of how you consider you meet them as part of your application. Failure to do so may mean that you will not be shortlisted.**

**Each listed requirement will state how it will be assessed e.g. application form, interview, online assessment, work-based test and certificate.**

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| **Essential Criteria** | **Method of Assessment** |
| **Qualifications /** **Professional Registration/****Membership** | 1. A full UK driving licence is required.
2. A UK licence to drive vehicles up to 7.5 tons in weight with a valid CPC card is extremely desirable.
 | Application form with evidence provided at interview |
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| **Experience** | 1. Understanding of relevant procedures and practices, with knowledge and previous relevant experience in grounds maintenance and/or cleansing. A willingness to learn and develop other skills.
 | Application form/Interview |
| **Skills, Knowledge, Ability (including ability** **to develop knowledge,** **skill or experience)** | 1. Ability to operate vehicles and a variety of power tools and technical equipment which require skill associated with your work areas. Able to carry out routine maintenance of equipment under direction.
2. Ability to assess and apply health and safety procedures within your own work area.
3. Ability to undertake training to understand how to use and maintain associated vehicles, power tools and additional items of technical equipment.
4. Willing to learn and develop in other Environment Services areas.
5. Able to lift moderately heavy items and equipment.
6. Able to provide excellent customer service, providing support and advice. Able to implement the escalation process for queries as and when necessary.
7. Excellent time management, well organised, and able to prioritise your work.
8. Literacy and numeracy skills are required, alongside effective written and verbal communication skills.
9. Able to work effectively within a busy team environment, or independently.
10. Able to listen to others to assess requirements to respond appropriately and efficiently.
11. Able to work at a fast pace and cope well with a higher level of workload.
12. Able to adapt to changes in colleagues, settings and working environments.
13. Able to take a balanced approach to both varied and repetitious workload.
14. IT literate with the ability to use mobile applications including Microsoft.
 | Application form/Interview |
| **Work Related Circumstances/Values of the Council** | 1. The ability to work flexibly across 7 days.
 | Application form/Interview |
| 1. Ability to meet the travel requirements of the post.
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| 1. Compliance with health and safety rules, regulations, and legislation.
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| 1. Commitment to Equal Opportunities.
2. Ability to comply with the Council’s values of:
* We innovate
* We enable
* We respect.
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