



PERSON SPECIFICATION- Pastoral Support Officer

The successful candidate will meet the following person specification. Please note that the listed criteria will form the basis of the selection process. Applicants should address all elements of the Person Specification, indicating experience and where appropriate citing supporting examples within their application.

Qualifications & Training		Essential/Desirable	How Identified
	5 GCSEs A* - C or equivalent including Maths and English	E	Application
	First Aid at Work qualification or willingness to undertake training	E	form/Interview/
	Certificate of Higher Education/Higher National Certificate or other relevant level 4	D	Task (if
	qualification		applicable)
	Counselling or child protection training (level 2)	D	
	Mental Health first aid training	D	
	Evidence of further study post 16	D	
	Current driving licence or access to a means of mobility support	D	
	Willing to undertake MIDAS training in order to drive the school minibus	D	
Knowledge & Experience		Essential/Desirable	How Identified
	Experience of working with young people	D	Application
	Experience of working in a school environment in a student facing role. (eg, Teacher,	D	form/Interview/
	LSA, HLTA)		Task (if
	Experience of administrative work	D	applicable)
	Experience of using SIMS	D	
	Experience of using CPOMS	D	
	Experience of dealing with other related agencies (eg, Social Services, School	D	
	Nursing Service)		
Skills & Key Criteria		Essential/Desirable	How Identified
	Leadership and people management skills	Е	Application
	Ability to prioritise workload effectively to meet deadlines	E	form/Interview/
	Excellent communication and inter-personal skills, including tact and diplomacy	E	

	ICT literate	E	Task (if
	High level organisational skills	E	applicable)
	Ability to resolve conflict and deal sensitively with difficult situations	E	
	Ability to make evidence-based decisions	E	
Personal Attributes		Essential/Desirable	How Identified
	Standards driven	E	Application
	Ability to work outside normal academy hours in line with academy and community	E	form/Interview/
	needs		Task (if
	Ability to work hard with competing deadlines, prioritising appropriately, and	E	applicable)
	maintaining good humour		
	An ability to build supportive working relationships with colleagues, supporting	E	
	team work and collaborative working		
	Calm, controlled manner in difficult situations	E	
	Enthusiasm	E	
	Ability to liaise effectively at all levels on a wide range of matters	Е	
	Clear understanding of and respect for confidentiality	Е	
	Positive attitude to personal development and training	E	
	Ability to work in a team and alone	E	
Equal Opportunities		Essential/Desirable	How Identified
	Candidates should indicate an acceptance of, and a commitment to, the principles of	E	Application
	the Academy's Equal Rights policies and practices as they relate to employment		form/Interview/
	issues and to the delivery of services to the community		Task (if
	Commitment to equal opportunities policies relating to gender, race and disability in	E	applicable)
	an educational context		
Safeguarding		Essential/Desirable	How Identified
	Commitment to the protection and safeguarding of children and young people	E	Application
	Has up to date knowledge of relevant legislation and guidance in relation to working	D	form/Interview/
	with young people		Task (if
			applicable)