

Person Specification

Project Officer: Community Wellbeing

Newcastle Neighbourhoods

Part A

The following criteria will be assessed at application stage:

Essential

- Experience of identifying, developing and implementing creative and innovative policy, practice and new ways of working.
- Sound understanding, commitment and experience of asset-based development approaches (ABCD) or strength-based approaches and co-production methodology, and proven ability to apply these principles in practice and assess their impact.
- Understanding of relationship power and experience of facilitating citizen-led relationships in neighbourhoods, including people who access social care and service provider organisations.
- Excellent problem-solving skills and a demonstrable track record of applying these to help achieve improved outcomes for individuals and effect change at a system level specifically in relation to improving wellbeing.
- Excellent written and verbal communication skills including developing and presenting service development concepts and themes, prepare and present progress and other reports as necessary.
- Experience of reaches a wide range of people enabling them to understand complex information, to empower and facilitate stronger voices and involvement, including leading on consultation processes in neighbourhoods.
- Ability to work at the forefront of cooperative working, developing strong and effective and equal partnerships resulting in mutual understanding and common purpose to inform transformation of social care models.

- Experience of coaching, mentoring and share learning and work with managers, staff and partners to ensure a shared commitment to the delivery of creative and innovative services

Desirable

- Experience of working in innovative settings and services
- Experience of implementing a range of structured engagement methodologies.
- Experience of using participative learning processes to identify, share and celebrate best practice e.g., Appreciative Inquiry, solutions-focused practice
- Experienced and/ or knowledge of Newcastle's Voluntary and community sector.
- Demonstrable track record of successfully developing, designing and managing social action projects

Part B

The following criteria will be further explored at interview:

- Experience of and a personal commitment to working in equal partnership with people using services and their carers, with a focus on transforming social care and health provision models.
- Understanding of how to personally work as agent of change with a range of stakeholders, identifying opportunities to work differently, share learning, change practice and develop culture.
- Ability to work in new or untried ways with individuals and across services
- Excellent interpersonal and verbal communication skills which inspire confidence

Additional Requirements

- Flexible working with occasional evening or weekend working required.
- Enhanced DBS check required.

