

Role Profile – Gas Plumber

INFORMATION ABOUT THE ROLE:

Group: Housing, Environment and Healthy Communities

Service: Gateshead Construction Services

Location: Shearlegs Road / Various across the Borough

Line Manager: Project Manager

Car User Status: None

SCP 25-28 - £32,020 - £34,723

WHAT WE WANT YOU TO DO...

- To work individually or as part of a team to undertake high quality gas work and plumbing installation and repair work to the Council's property portfolio, as required in line with business need, ensuring high standard of customer care.
- To comply with gas safety and Council standards of work performance, ensuring implementation and compliance within gas policies and procedures.
- To undertake minor cross trade work to support the service 'one front door approach' and deliver the service customer promise.
- To liaise with customers and subcontractors to provide a responsive service.
- To undertake a continual program of risk assessment in relation to your role.
- To utilise both electronic and paper-based systems to accurately record the use of labour and materials against each job.
- To demonstrate excellent conduct and behavior which promotes cross service working to achieve excellent service provision and outcomes for customers.
- To be proactive in all aspects of health & safety management to comply with current legislation, including CDM Regulations, promoting a culture of good health and safety practice within the working environment, in line with Council policies and procedures.
- To actively participate in the evaluation, development, and continuous improvement of the service. Keeping up to date with policies and procedures and participating in meetings and training as necessary.
- To work as part of a team collaborating and sharing knowledge openly to enhance service delivery, ensuring both individual and team objectives are met including mentoring apprentices and other gas plumbers.
- To travel efficiently and effectively between various works locations to meet the operational requirements of the Service.
- To demonstrate a positive and inclusive attitude to both internal and external customers and colleagues
- Such other responsibilities allocated which are appropriate to the grade of the post.



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WHAT YOU NEED TO BE SUCCESSFUL... *THE ESSENTIALS*

THE KNOWLEDGE

- Relevant gas and plumbing legislation and regulations
- Relevant health and safety legislation
- The construction industry

THE EXPERIENCE

- Undertaking time served trade in Gas/Plumbing or a relevant trade.
- Maintaining and servicing regimes
- Installing, repairing, and working on domestic gas and plumbing installations
- Using and maintaining plant and machinery relevant to the trade

THE QUALIFICATIONS

- NVQ or equivalent recognised City and Guilds craft certificate (Gas and Plumbing) or NVQ3 in Domestic Natural Gas Installation and Maintenance.
- Current ACS accreditation in CCN1 and all elements including CENWAT1, CKR1, HTR1, DAH1, CPA1.
- Full Driving License or access to mobility support.
- Willingness to undertake any additional corporate or trade training as required.
- Current CSCS Card or willing to work towards qualification

OUR COMPETENCIES... *HOW WE WANT YOU TO BE*

CUSTOMER FOCUSED

Puts the customer first and provides excellent service to both internal and external customers.

GREAT AT COMMUNICATION

Uses appropriate methods to express information concisely to make sure people understand.

TEAM PLAYER

Works with others to achieve results and develop good working relationships.

MAKE THINGS HAPPEN

Takes responsibility for personal organisation and achieving results.

FLEXIBLE

Adapts to change and works effectively in a variety of situations.

LEARN AND DEVELOP

Actively improves by developing and applying new skills and knowledge and learns from past experiences.

