

Company Profile

Established in 2017, Together for Children is on a mission to improve services in social care, early help and education and engage the whole community in giving children and young people in Sunderland the best possible opportunity to thrive.

Our workforce is AMAZING with a passion for improving the life chances of children and young people. We all strive to make a difference, irrespective of our work vocation or specialism.

Reporting to:

Registered Manager

Direct Reports:

None

Location:

Burlington Close

Job Title – Housing Support Worker Grade 5

Service Directorate

Social Care – Accommodation Services – Support to Independence.

Purpose

- Support young people accessing the Next Steps Service or homeless 16-17-year-olds in living at one of Together For Children's internal supported accommodations, including providing outreach support to those in trainer flats or their own tenancies.
- Contribute to the development and implementation of young people's individual pathway plans, including life skills assessment and support.

Key Responsibilities

- Liaise with service users, colleagues and other agencies in respect of the tenancies which the service manages and in relation to service user support plans. To communicate/liaise with senior housing support worker and Support 2 Independence Management on a regular basis.
- Provide information to young people and colleagues about the scheme and to provide guidance to young people living in the accommodation about their housing rights and responsibilities, benefit claims, life skills or other issues. Ensure recordings are entered on Liquid Logic data base.
- Assess the suitability of young people referred to the scheme and work alongside Support 2 Independence Manager on identifying who should be best considered for future vacancies.
- Identify the housing related support needs of those working with the scheme to enable effective tenancies. Advocate for young people with other agencies e.g. banks, utility companies, Gentoo.

- Assess the suitability of young people referred to the scheme and work alongside Support 2 Independence Manager on identifying who should be best considered for future vacancies.
- Understand the needs of service users and work with them on both a 1 to 1 basis and as part of the wider Next Steps Team, to achieve the objectives in their Pathway Plan and tenancy ready tool.
- Work with young people who reside with the service, their family and friends, colleagues and other agencies, to ensure the tenancy is managed effectively.
- Encourage, coach and mentor young people to engage in the support offered and learn skills that will assist them with independent living.
- Encourage service users to engage in the support offered and learn skills that will assist them with independent living.
- Work effectively and build relationships With Gentoo and private landlords to ensure the positive working with landlords, necessary for the scheme.
- Lone work, to ensure service objectives are met and provide service cover through the staff rota to ensure service delivery.
- Assist the Manager in ensuring all work across the teams is delivered within designated timeframes, doing home visits and recording contacts with young people.
- Maintain service standards and delivery whilst dealing with challenging behaviour which can include managing visitors to the building, serving notice on tenants or intervening in disputes between tenants or staff.
- Ensure the rota is covered to meet the needs of the service and the building always has staff cover. This includes single worker sleep-in cover.
- Ensure maintenance of building is kept to a good standard, this includes premises management, keeping records and logs of fire safety, follow risk assessments in relation to H&S and report any H&S issues to senior staff or manager. Complete mandatory H&S training.

Additional Information/Other Requirements

- Post holder should have Level 3 Diploma for Residential Child Care (or equivalent) or be willing and able to undertake this qualification.
- Deliver the decorating, cleaning and furnishing tasks required to maintain properties.
- Experience of working with young people with challenging behaviour.
- Able to meet the travelling requirements of the post.
- Work flexible hours including evenings, weekends and bank holidays as required by the post including single worker sleep in cover.

In addition, this post operates within the context and requirements of the Children Act 1989 and the Children and Young Person's Act 2008

Statutory Requirements

- Comply with the principles and requirements of the General Data Protection Regulation (GDPR) in relation to the management of Together for Children Sunderland's records and information and respect the privacy of personal information held by Together for Children Sunderland.
- Comply with the principles and requirements of the Freedom in Information Act 2000.
- Comply with the Together for Children Sunderland's and the NHS ICB information security standards, and requirements for the management and handling of information.
- Undertake the duties of the post in accordance with the Company's Equal Opportunities Policy, Health and Safety Policy and legislative requirements and all other Company policies.



"TFC HAS SUCH A GENUINE FOCUS ON EMPLOYEE WELLBEING"

TFC STAFF ENGAGEMENT SURVEY (2023)



**Better Health
at Work Award**
Silver Award



Role Specification

Essential Requirements	
<p>Qualifications:</p> <ul style="list-style-type: none"> • Post holder should have Level 3 Diploma for Residential Child Care (or equivalent) or be willing and able to undertake this qualification. 	Application Form
<p>Knowledge and Experience of:</p> <ul style="list-style-type: none"> • Working with young people with challenging behaviour. • Care Planning, Placement and Case Review Regulations and Guidance 2015. • The Supported Accommodations Regulations 2023 and Quality Standards. • The Children's Act. • Benefits Claims 	Application Form/Interview
<p>Ability to:</p> <ul style="list-style-type: none"> • Effectively use a PC to prepare documents, record information or input data. 	Application Form
<ul style="list-style-type: none"> • Work effectively despite changes in colleagues, settings and environment as well as changing working hours and working weekends. • Share information and obtain information from others through excellent written and verbal communication. 	Interview
<ul style="list-style-type: none"> • Commitment to Equal Opportunities • Work outside of normal working hours to meet the needs of the service. • Meet the travel requirements of the post 	Interview