

Role Profile – Commercial Heating Engineer

INFORMATION ABOUT THE ROLE:

Group:	Housing, Environment and Healthy Communities
Service:	Construction Services
Location:	Shearlegs Road
Line Manager:	Mechanical Manager
Car User Status:	Transport provided

SCP 25-28 - £33,945 - £36,648

WHAT WE WANT YOU TO DO.....

- To undertake gas servicing and repairs in line with the gas servicing programme always ensuring a high standard of customer care.
- To work individually or as part of a team undertaking high quality gas servicing and gas repairs to Council buildings, Schools and Housing properties.
- To comply with gas safety standards and Council standards of work performance, ensuring implementation and compliance within gas policies and procedures.
- To liaise with customers and subcontractors to provide a responsive service.
- To undertake a continual program of risk assessments.
- To be proactive in all aspects of health and safety management to comply with current legislation, including CDM Regulations, promoting a culture of good health and safety practice within the working environment, in line with Council policies and procedures.
- To actively participate in the evaluation, development and continuous improvement of the service. Keeping up to date with policies and procedures and participating in meetings and training as necessary.
- To work as part of a team collaborating and sharing knowledge openly to enhance service delivery, ensuring both individual and team objectives are met.
- To travel efficiently and effectively between various works locations to meet the operational requirements of the Service.
- To demonstrate a positive and inclusive attitude to both internal and external customers and colleagues.



- To utilise both electronic and paper-based systems to accurately record the use of labour and materials against each job.
- To demonstrate excellent conduct and behaviour which promotes cross service working to achieve excellent service provision and outcomes for customers.
- Such other responsibilities allocated which are appropriate to the grade of the post.

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WHAT YOU NEED TO BE SUCCESSFUL..... THE ESSENTIALS

THE KNOWLEDGE

- Relevant Heating/Plumbing and Gas legislation and regulations.
- Relevant health and safety legislation.

THE QUALIFICATIONS

- NVQ level 3 or equivalent recognised City and Guilds craft certificate (Non-Domestic / Commercial, Heating / Gas Engineer Qualification)
- Current Non-Domestic ACS accreditation in COCN1, CDGA1, CIGA1, CORT1, ICPN1, TPCP1A & TPCP1.
- Current Domestic ACS accreditation in CCN1, CENWAT, CKR1, HTR1, CPA1 or willingness to work towards.
- Current Unvented Hot Water Systems Certification or willingness to work towards.
- Full driving license or access to mobility support.

THE EXPERIENCE

- As a Commercial / Non-Domestic Heating Engineer / Gas Engineer or a relevant trade.
- Undertaking Non-Domestic boiler replacements and maintenance/servicing regimes.
- Installation, repairs and servicing to Non-Domestic / Commercial plant and equipment, including gas installations.
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OUR COMPETENCIES... *HOW WE WANT YOU TO BE*

CUSTOMER FOCUSED

Puts the customer first and provides excellent service to both internal and external customers.

GREAT AT COMMUNICATION

Uses appropriate methods to express information in a clear and concise way to make sure people understand.

TEAM PLAYER

Works with others to achieve results and develop good working relationships.

MAKE THINGS HAPPEN

Takes responsibility for personal organisation and achieving results.

FLEXIBLE

Adapts to change and works effectively in a variety of situations.

LEARN AND DEVELOP

Actively improves by developing and applying new skills and knowledge and learns from past experiences.

