

Role Profile – Neighborhood Services Operative – Graffiti Removal

INFORMATION ABOUT THE ROLE:

Group: Housing, Environment and Healthy Communities
Service: Technical & Bereavement Services
Location: Park Road
Line Manager: Environment & Technical Supervisor
Car User Status: None

SCP 6-7 - £21,968 - £22,369

WHAT WE WANT YOU TO DO.....

To remove graffiti both offensive and non-offensive throughout the Borough	To be flexible and be able to follow instructions
To remove incidents of fly posting that occurs in the Borough	Actively participate in the evaluation, development and continuous improvement of the service. Always seek ways to innovative how we work and what we do.
Assist in the maintenance of Parks and other Council owned structures	Keep up to date with policies and procedures and participate in meetings and attend training as necessary.
With the use of technology. Operate and receive jobs through mobile devices	To work as part of a team collaborating and sharing knowledge openly to enhance service delivery, ensuring both individual and team objectives are met.
Respond to spillages on the highway to assist in making area safe	Continually review working methods and activities through ongoing and continual risk assessments to ensure your health and safety and that of your colleagues and our customers
Operate a high powered Jet Wash carrying daily checks and reporting any defects	Optimise your time by traveling efficiently and effectively between various works locations to meet the operational requirements of the Service and customer expectations.
Respond cooperatively with reasonable requests to undertake other responsibilities allocated which are appropriate to the grade of the post	To demonstrate a positive and inclusive attitude to both internal and external customers and colleagues



Role Profile – Street Scene Operative

WHAT YOU NEED TO BE SUCCESSFUL..... THE ESSENTIALS

THE KNOWLEDGE	THE QUALIFICATIONS
<ul style="list-style-type: none"> • Safe working practices in line with Health & Safety • Environmental Services 	<ul style="list-style-type: none"> • Current full UK Driving License
THE EXPERIENCE	
<ul style="list-style-type: none"> • Working as part of a Team • Customer Service • Working to deadlines • The use of mobile technology 	

OUR COMPETENCIES... *HOW WE WANT YOU TO BE*

CUSTOMER FOCUSED

Puts the customer first and provides excellent service to both internal and external customers

MAKE THINGS HAPPEN

Takes responsibility for personal organisation and achieving results

GREAT AT COMMUNICATION

Uses appropriate methods to express information in a clear and concise way to make sure people understand

FLEXIBLE

Adapts to change and works effectively in a variety of situations

TEAM PLAYER

Works with others to achieve results and develop good working relationships

LEARN AND DEVELOP

Actively improves by developing and applying new skills and knowledge and learns from past experiences

